

## Configuring CRE or RPE to process Gift Cards with Valutec



**Note:** Internet is mandatory to use Gift Cards with Valutec.

**Note:** Loyalty accounts will need to be configured under the "Open Rewards" program at initial setup through Valutec. The Multi-Tier Rewards or Auto-Rewards programs that they offer are not supported.

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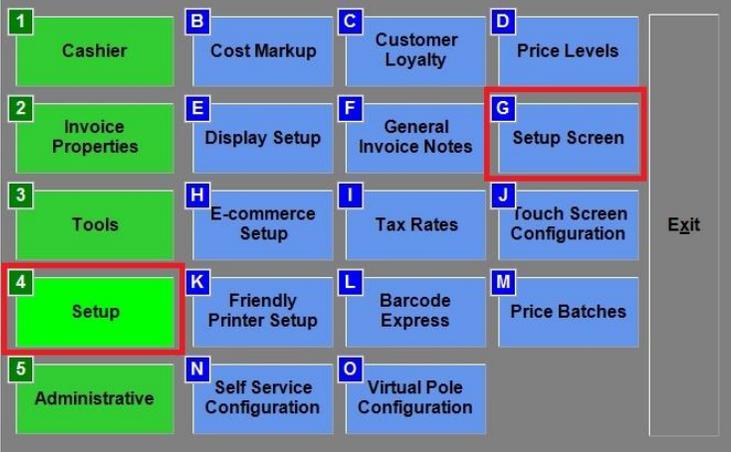
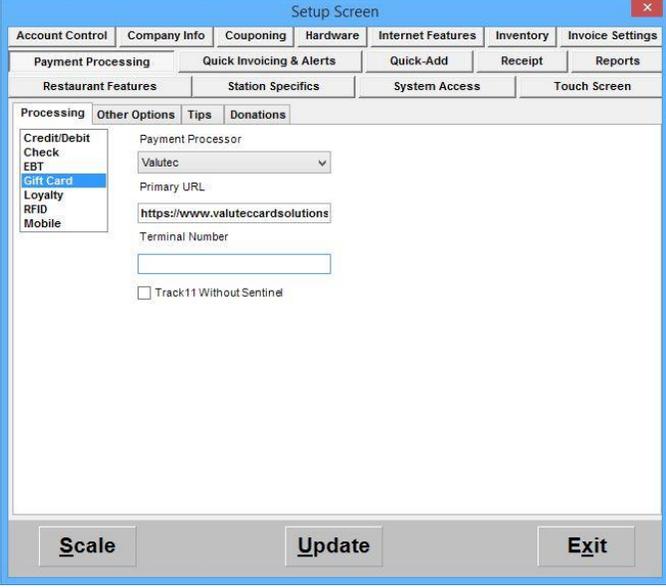
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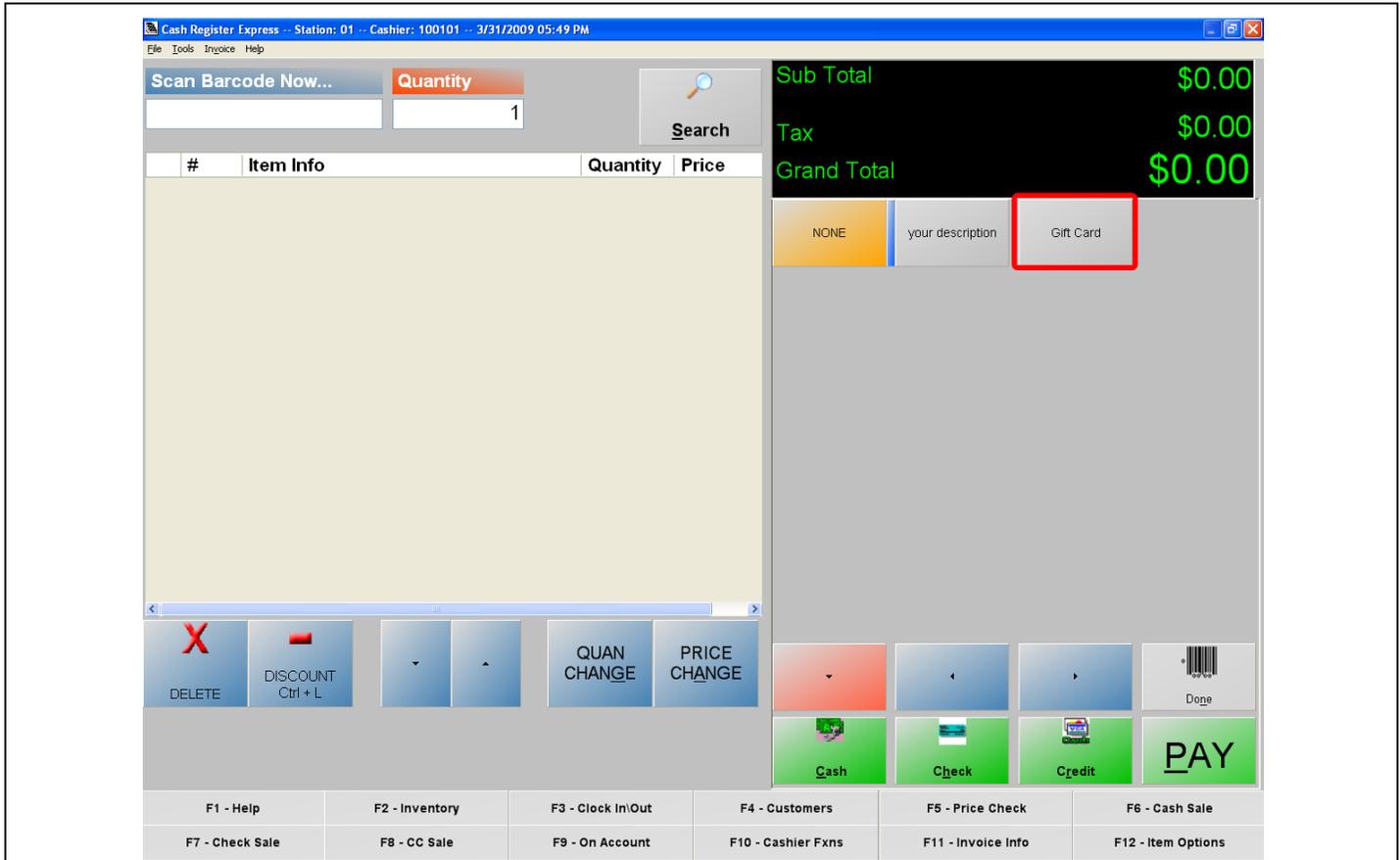
## Configuring CRE or RPE to communicate with Valutec

To configure CRE or RPE to communicate with Valutec, start the program, select **Manager**, provide the requested credentials, and follow these steps.

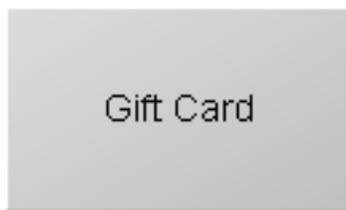
 <p>A screenshot of a software menu with various options. The 'Setup' option is highlighted in green and labeled with a '4' in a green box. The 'Setup Screen' option is highlighted in red and labeled with a 'G' in a blue box. Other options include Cashier, Invoice Properties, Tools, Administrative, Cost Markup, Display Setup, E-commerce Setup, Friendly Printer Setup, Self Service Configuration, Customer Loyalty, General Invoice Notes, Tax Rates, Barcode Express, Price Levels, Touch Screen Configuration, Price Batches, and Virtual Pole Configuration. An 'Exit' button is on the right.</p>	<ol style="list-style-type: none"><li>1. Select <b>Setup</b> and then <b>Setup Screen</b>.</li></ol>
 <p>A screenshot of the 'Setup Screen' window. The 'Payment Processing' tab is selected. Under 'Other Options', 'Gift Card' is highlighted in blue. The 'Payment Processor' dropdown is set to 'Valutec'. The 'Primary URL' field contains the text 'https://www.valuteccardsolutions.com'. The 'Terminal Number' field is empty. There is a checkbox for 'Track11 Without Sentinel' which is unchecked. At the bottom are buttons for 'Scale', 'Update', and 'Exit'.</p>	<ol style="list-style-type: none"><li>2. Select the <b>Payment Processing</b> tab.</li><li>3. Select <b>Gift Card</b> (highlighted in blue).</li><li>4. Select <b>Valutec</b> as the <b>Payment Processor</b>.</li><li>5. Enter the <b>Primary URL</b> as:<ul style="list-style-type: none"><li>• <a href="https://www.valuteccardsolutions.com/customers/transactions/valutec.aspx">https://www.valuteccardsolutions.com/customers/transactions/valutec.aspx</a></li></ul></li><li>6. Provide the <b>Terminal Number</b> provided to you by Valutec.</li></ol>
 <p>A close-up of the 'Update' button from the previous screenshot.</p>	<ol style="list-style-type: none"><li>7. Select <b>Update</b> when finished.</li></ol>

At this point we will try performing a test transaction to confirm that it is working.

## Creating Gift Cards



1. At the invoice screen navigate to the **NONE** department (select **TS Lookup** and select the button on the left that says **NONE**). Here you will find an item named **Gift Card**.



2. Select the **Gift Card** Button.

Optionally you can either type in **gift\_c** in the Scan Barcode Now field or hit Ctrl + g.



3. It will say **scan, swipe or type gift card ID** into the field below. If you have programmable Gift Cards that you can swipe then the magnetic swipe reader will read the number off the card and will show the number displayed as asterisks.

Enter gift card amount:

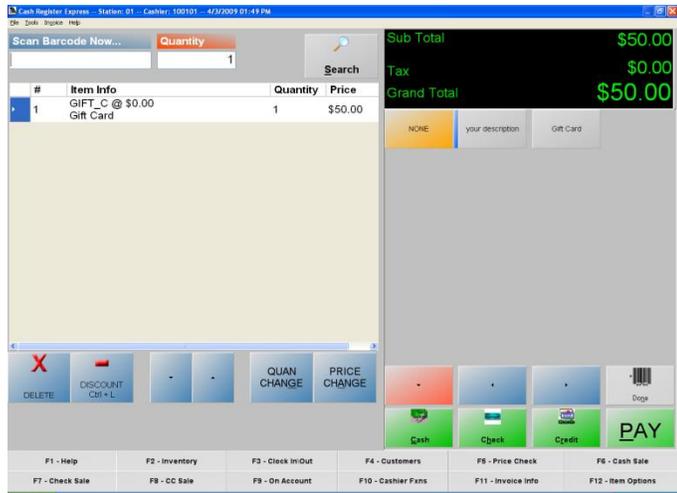
50.00

7	8	9
4	5	6
1	2	3
.	0	+/-

Clear Cancel

OK

4. Once you enter the number or swipe your gift card then the window (pictured left) will appear.
5. On this screen, you will enter the amount you want to put on your gift card (e.g. \$50.00).
6. Select **OK**.

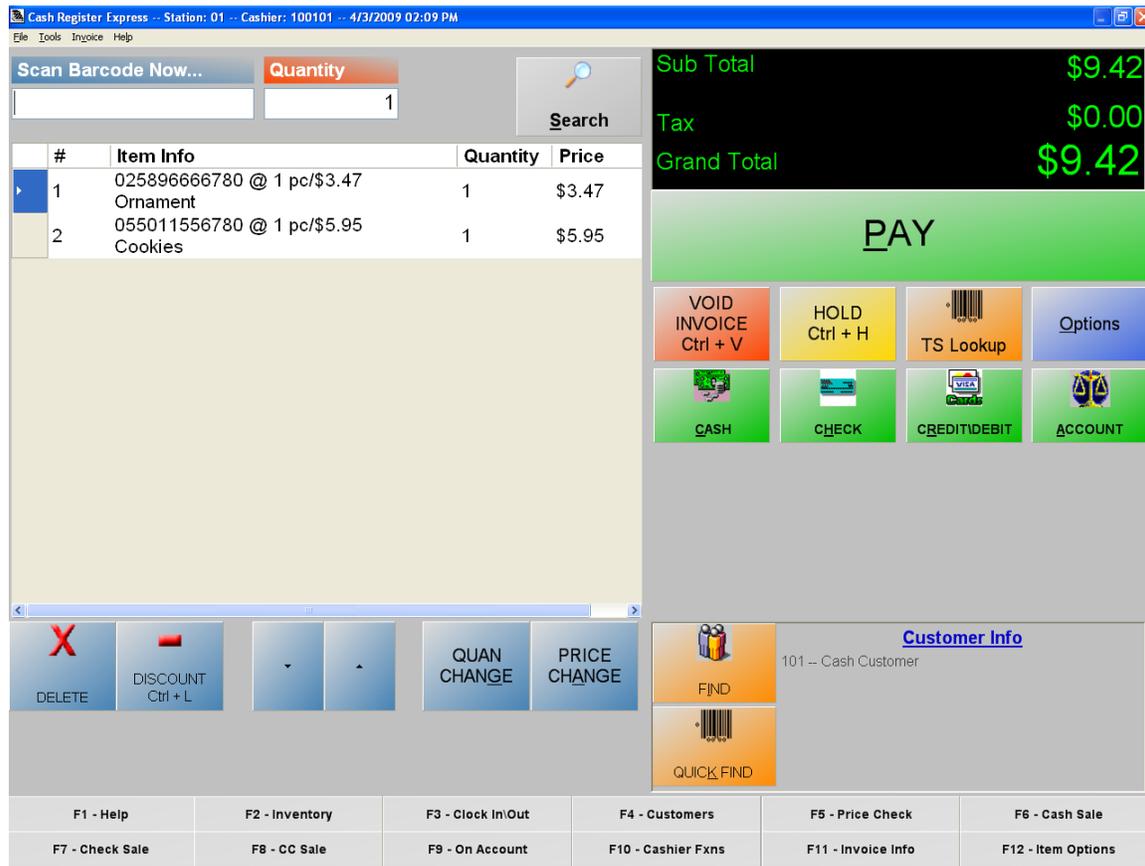


7. The gift card will be shown on the invoice.
8. To activate the Gift Card so that it may be used as a type of payment (tender) select **PAY** and choose a payment method.

**Congratulations you have created a Gift Card in CRE!**  
Next you will learn to use the created Gift Card as a payment method.

## Paying with Gift Cards

1. On the **invoice screen** of Cash Register Express, (using the Gift Card example from the previous step) ring up a few items on the invoice that do **not** exceed \$50.00. The Two items in this example are Ornament and Cookies with a grand total of \$9.42.



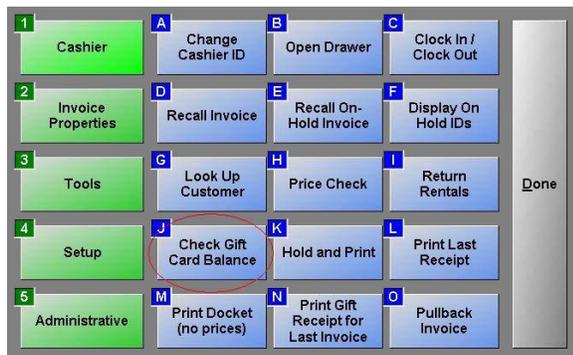
2. Select the **Pay** button and choose **Gift Card**.
3. The window will appear that says **scan, swipe or type gift card ID**. Enter the correct number of the gift card or swipe your gift card through your magnetic swipe reader.
4. Select **Ok** and it should print a receipt displaying the **Gift Card number** and the **amount remaining** on the gift card.

**You have just successfully completed a transaction using a Gift Card**  
Next you will learn how to check the gift card balance.

## Checking the gift card balance



1. To **check the balance** of a gift card that has been already sold, you first have to go to your **Options** screen as pictured left.



2. Then select **Cashier (1)** and then **Check Gift Card Balance (J)**.

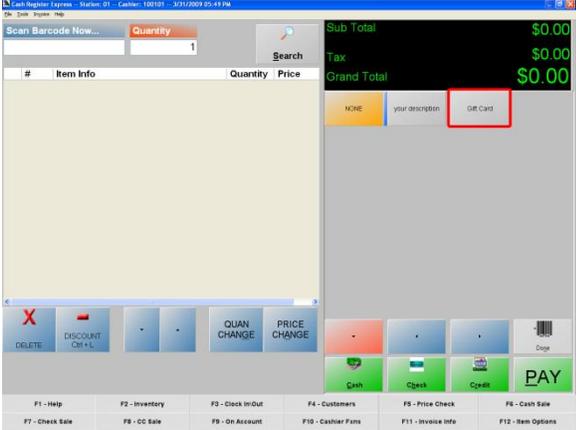


3. The window will appear that says **scan, swipe or type gift card ID**.
4. Enter the gift certificate number or swipe your gift card in the field displayed.



5. A box similar to this should display your balance as well as print a receipt.

## Adding Funds to a Gift Card

	<ol style="list-style-type: none"><li>1. At the invoice screen of CRE select the <b>Gift Card</b> button and swipe the already being used Gift Card number in the corresponding field.</li></ol>
	<ol style="list-style-type: none"><li>2. The screen pictured left should display.</li><li>3. Select <b>Yes</b>.</li></ol>
	<ol style="list-style-type: none"><li>4. Type in the amount that you would like to add to the gift card and select <b>OK</b>.</li></ol>
	<ol style="list-style-type: none"><li>5. Select <b>PAY</b> and select a payment method.</li></ol>

You have successfully added funds to an existing gift card

## Gift Card Reporting

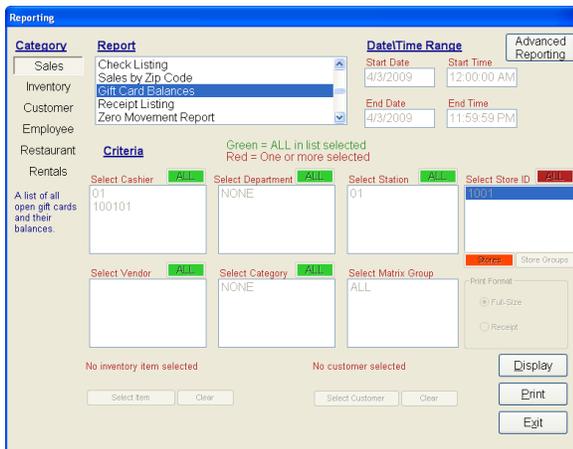


There is a report you can run to display all of the open gift cards and their balances.

1. To print the **Gift Card balance report**, you first have to go to your **Options** screen as pictured left.



2. Select **Administrative (5)** and then **Reporting (L)**.



3. Under Category **Sales** scroll down until you see the **Gift Card Balances** report. You can either select **Display** to show the report on the screen or (provided you have a full size printer installed) select **Print** to print the report.