![pcAmerica Retail and Restaurant Solutions logo]

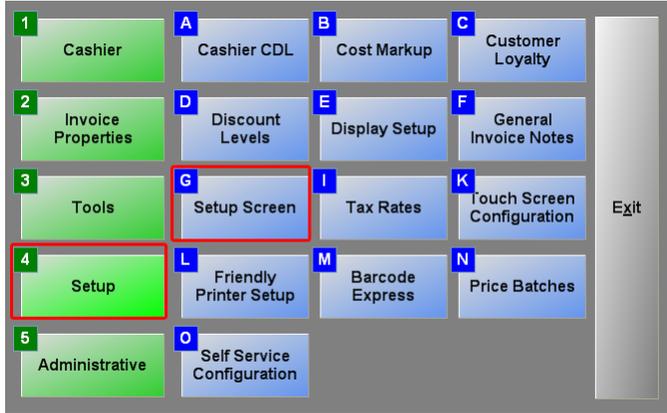# Adding Custom Logos to
MX800 Series Pinpads

Note: You must perform a firmware update before you can upload your logo to the device.

For more information please see the document titled **Firmware_Update_MX800_PinPad.pdf** at:
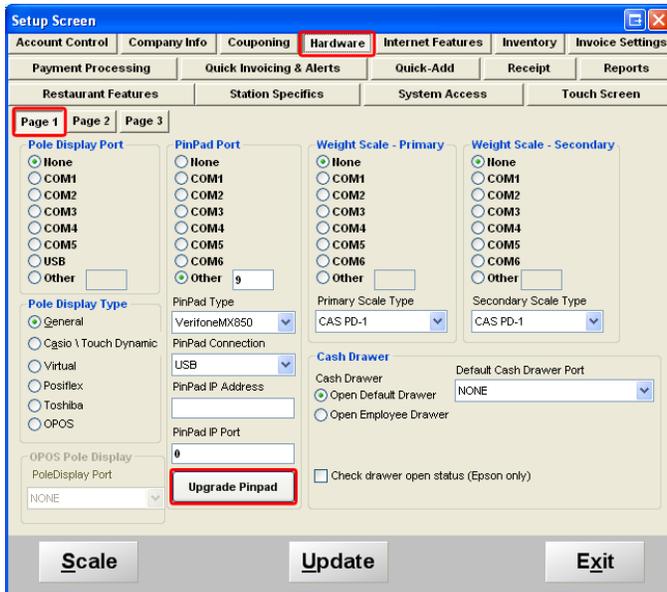
http://faq.pcamerica.com
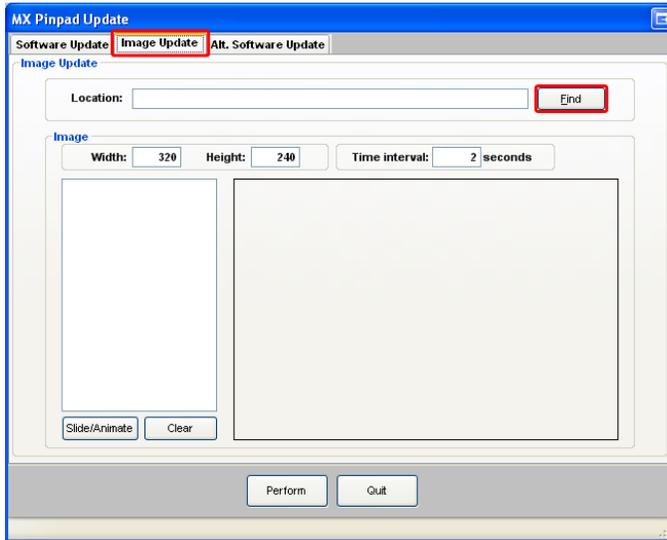
Uploading Custom Logos and images to the PinPad

To Upload Custom Logos and/or images, open CRE/RPE and select **Manager**. Provide the requested credentials and then follow these steps.

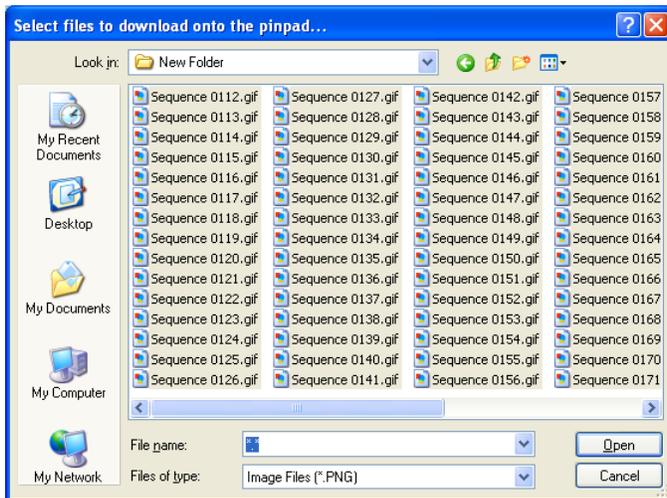|	
	1. Select **Setup** and then select **Setup Screen**.
	2. Select the **Hardware** tab and then select **Page 1**. 3. Select **Upgrade PinPad**.

4. Select the **Image Update** tab.

5. For **Location** select **Find**.

Note: Before uploading your images to the PinPad make sure that the aspect ratio is 4:3. Some image resolution examples:

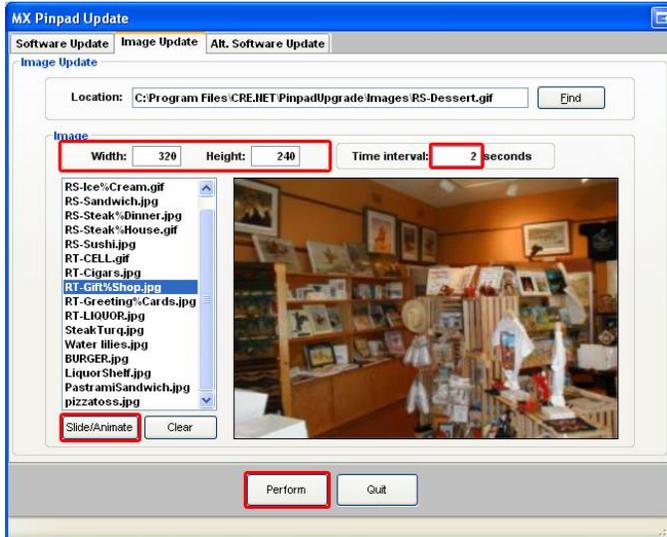- 320 X 240

- 800 X 600

- 1280 X 1024

6. Locate the image/images that you would like to have displayed on the PinPad.

Note: If your images are not being displayed, simply type ***.*** in the **File name** field, this should display all files in that folder.

Note: Total file size of all images selected must be under 4MB.

Note: Animated .gif's will not animate when uploaded the frames will have to be extracted to separate files.

7. Under **Image**:

   - Leave the default for the **Width** and **Height** of the images.

   - For **Time Interval** set the number of seconds that the images will stay on the PinPad screen.

   Note: If uploading an animation (series of files) then the **Time Interval** will have to be entered in as a fraction of a second (e.g. **0.1**).

   - Select **Slide/Animate** to preview what will display on the PinPad.

   Note: Optionally you can select the images separately to see how they will display.

8. Select **Perform** to begin the **Image Upload**.

9. On the screen of the PinPad you will see a message stating that the download has commenced.

Run Time Support **Completed.** **OK**	10. After the download has completed you will see a message stating such. The device will then restart and return to the form agent screen. **Note: At this time your image/images should be displayed on the screen of the PinPad.** 11. You will then receive a message on the computer confirming that it has completed. 12. Select **OK**.

Your images should be now on the Pinpad and the device should be ready to take sales.