

## Topaz Signature Pad Install and Setup in Windows 7, 8, & 10



**\*\*Before beginning the installation make sure the Signature pad is unplugged.\*\***

Download the Topaz Signature Pad Windows 7 drivers from:

- <http://download2.pcamerica.com/drivers/7/Manufacturer/Topaz/sigplus7-8.zip>

Download the Topaz Signature Pad Windows 8 & Windows 10 drivers from:

- <http://download2.pcamerica.com/drivers/8/Manufacturer/Topaz/sigplus7-8.zip>

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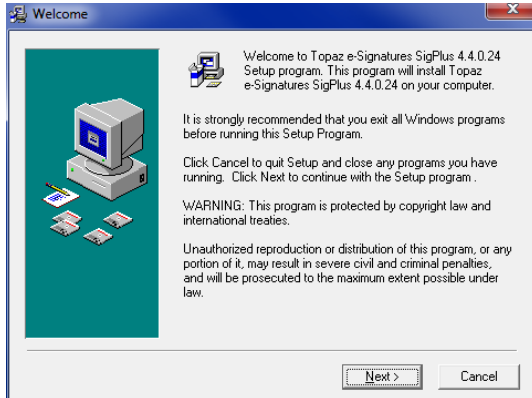
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## Installing the Driver

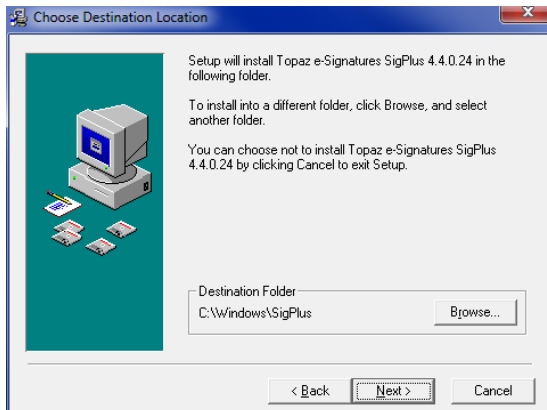
The installation instructions for Windows 7, 8, & 10 involve the same steps.



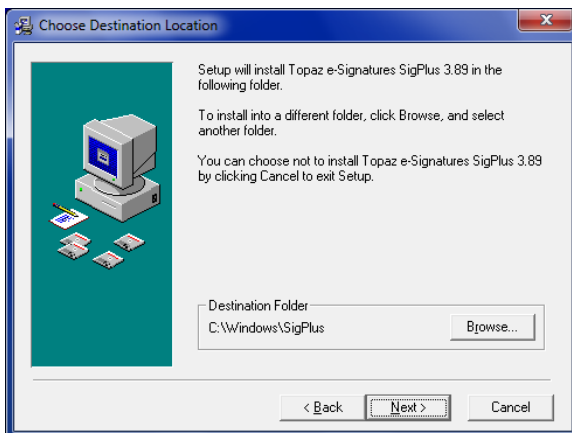
1. Extract the zip file then **right click** on the installer and **Run as Administrator**.



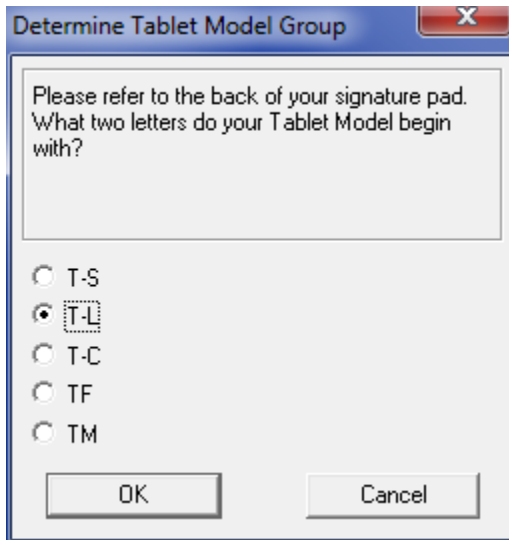
2. Select **Next**.



3. Select **Next**.



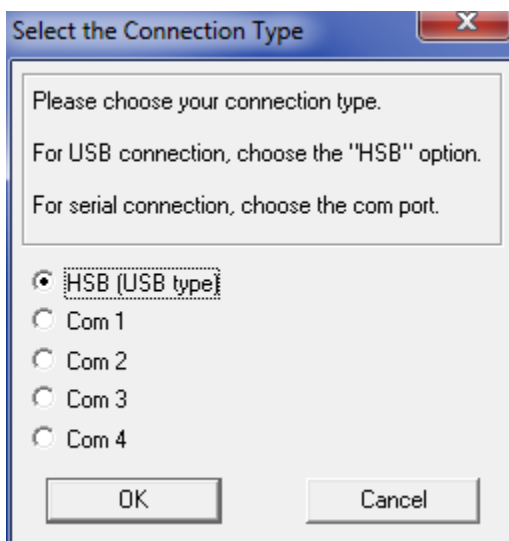
4. Select **Next**.



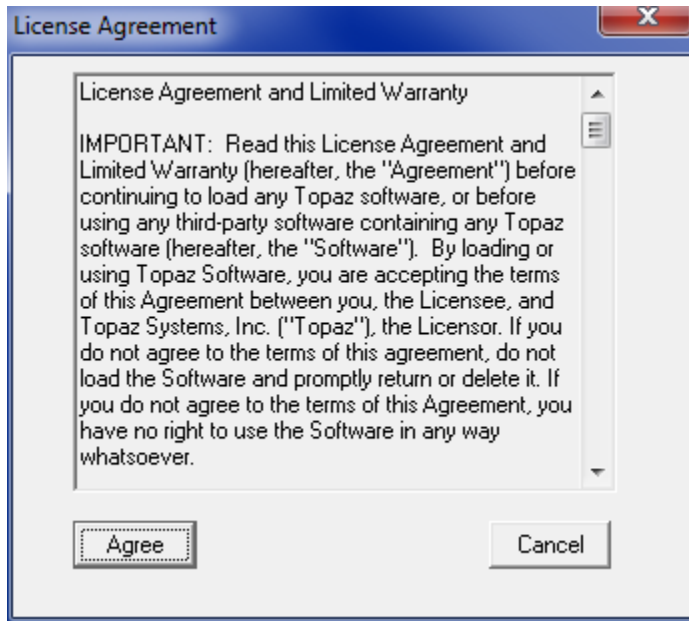
5. Select the model group that is being installed then select **OK**. (Ex. Example: Model: T-LBK462-HSB).



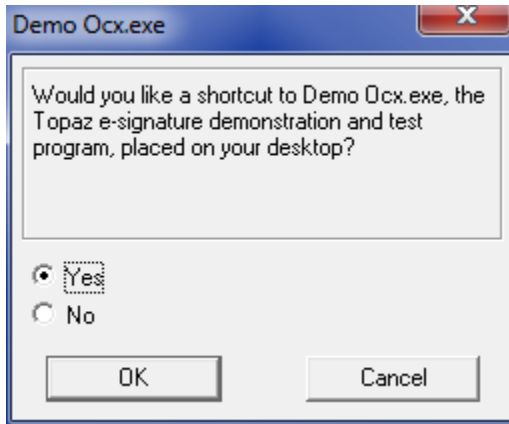
6. Select the model then select **Ok**.



7. Select **HSB (USB type)** then select **OK**.

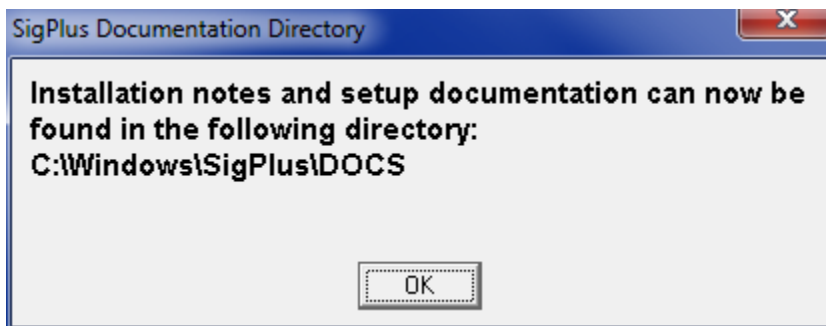


8. Select **Agree**.



9. Select if you want the test application to have a shortcut on the desktop.

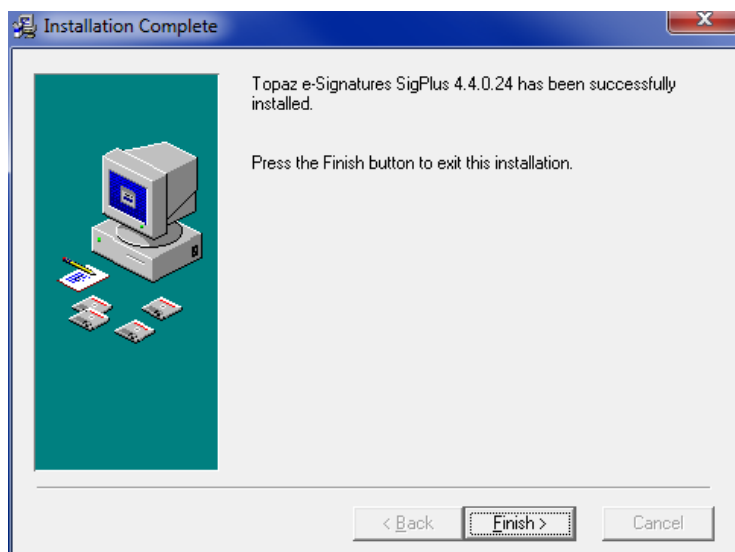
10. Select **OK**.



11. Select **OK**.



12. Select **OK**.



13. Select **Finish**.

\*Plug in your Topaz Signature pad and Windows should recognize and install it automatically.\*

## CRE/RPE Setup

Password

**Enter Password**

Enter cashier ID

Cancel Keyboard

OK

1. Open CRE/RPE select **Manager** and type the Administrator password and user id.

2. Select **Setup (4)** and then **Setup Screen (G)**.

Setup Screen

Account Control Company Info Couponing Hardware Internet Features Inventory Invoice Settings

Payment Processing Quick Invoicing & Alerts Quick-Add Receipt Reports

Restaurant Features Station Specifics System Access Touch Screen

Deadbeat Control  
 Disabled  
 Enabled

Max Balances  
 Disabled  
 Enabled

Accept Digital Signature On:  
 Credit Cards  
 Checks  
 On Account

# Days ID Valid  
0

Referral Sources

Layaway Options  
 Enable Layaway Features  
Days Allowed for Cancellation  
0

Deposit Type  
 Flat \$  Percentage %  
\$0.00

Pre-Cancellation Fee Type  
 Flat \$  Percentage %  
\$0.00

Post-Cancellation Fee Type  
 Flat \$  Percentage %  
\$0.00

Allow Pickup of Partially Paid Orders  
 Force minimum deposit

Check ID Speed Entry  
 Notify Cashier of Expired Members  Auto-pay A/R Invoices

Scale Update Exit

3. Under the **Account Control** tab make sure **Accept Signatures On** is enabled for at least one payment method.

Setup Screen

Account Control Company Info Couponing **Hardware** Internet Features Inventory Invoice Settings

Payment Processing Quick Invoicing & Alerts Quick-Add Receipt Reports

Restaurant Features Station Specifics System Access Touch Screen

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Caller ID  
 Server IP or Name: localhost Server Port: 10000  
 Caller ID Box connects to COM: 1 # of Phone Lines: 4

Bump Bar  
 Edit Bump Bars Server IP or Name: Server Port: 42000  
 Send items Immediately  
 Show Station ID

DVR  
 Server IP or Name: Server Port: 42001 Message Format: Plain Text  
 DVR Type: Serial 0 DVR COM Port: Camera ID 0  
 DVR IP: 0.0.0.0 DVR IP Port: 0

Scale Weight Formatting  
 None  
 30x.01 lb  
 15x.005 kg  
 600x0.2 oz  
 610x.01 g

ID Scanner  
 None  
 Honeywell / Metrologic / HP Imager

Coin Dispenser Port  
 None  
 COM1  
 COM2  
 COM3  
 COM4  
 COM5  
 COM6  
 Other

Signature Pad  
 Welch Allyn Sig Pad Port: NONE  
 Signature Pad Type: Topaz 462-HSB

Scale Update Exit

4. Select the **Hardware** section and then select **Page 2** make sure that the **Signature Pad Type** is set to **Topaz 462-HSB**.
5. Select **Update** when finished.



## Using the Signature Pad

The screenshot displays a payment terminal interface. At the top, there are buttons for 'Cash' and 'External', and a 'Clear' button. The 'Amount Remaining' is shown as \$4.00. Below this, a blue callout box with white text says 'Touch or click here to reset the signature pad.' The signature pad itself shows the handwritten name 'John Doe'. To the left of the signature pad is a numeric keypad with digits 7, 8, 4, 5, 1, 2, and 0. Below the keypad, there is a section for 'After \$ 0.00 tax exempt from Maximum Allowed in Food Stamps' with a 'Remain' field showing \$0.00. At the bottom of the signature pad area are 'Accept' and 'Cancel' buttons. At the bottom of the terminal are large green buttons for \$1.00, \$5.00, \$10.00, \$20.00, and \$50.00, and a yellow button for \$4.00. The 'Paid So Far' section shows 'Amount' and 'Details' columns.

CRE will prompt for the signature after the payment has been received. It will only prompt for the signature when the specified tender type ([from step 3 of the previous section](#)) is used as payment.

The signature pad will display "CLEAR" & "DONE" when it is ready to receive the signature from the customer.

The customer can tap "CLEAR" with the stylus pen to clear their signature and try again.

The customer **must** select "DONE" when they've finished signing the signature pad.