

## **Installing and Configuring the Star TSP Series Printers for Windows 7 (32/64BIT)**



Cash Register Express and Restaurant Pro Express now support Star TSP series printers in a Windows 7 environment. This document will detail the process of installing the correct drivers for the printer and then setting up the printer in CRE/RPE.

## Installing the Appropriate Drivers

**NOTE: Please leave printer disconnected for driver installation!**

1. Start by running the installer file.

For Windows 7 32 Bit Installations please download the file below:

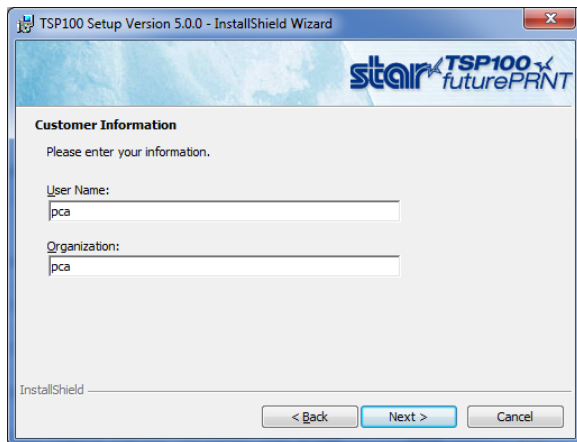
- [http://download2.pcamerica.com/drivers/7/Manufacturer/Star/Star\\_TSP100\\_7\\_32.zip](http://download2.pcamerica.com/drivers/7/Manufacturer/Star/Star_TSP100_7_32.zip)

For Windows 7 64 Bit Installations please download the file below:

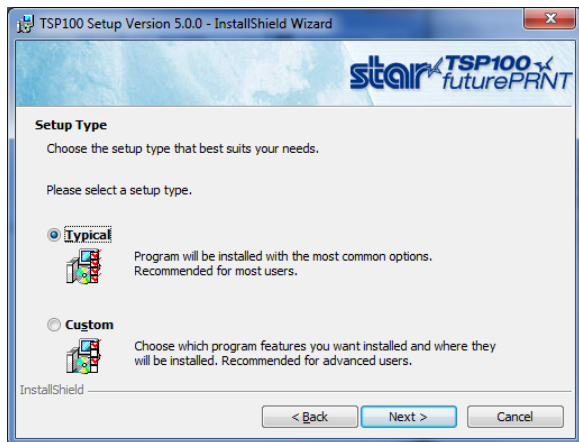
- [http://download2.pcamerica.com/drivers/7/Manufacturer/Star/Star\\_TSP100\\_7\\_64.zip](http://download2.pcamerica.com/drivers/7/Manufacturer/Star/Star_TSP100_7_64.zip)



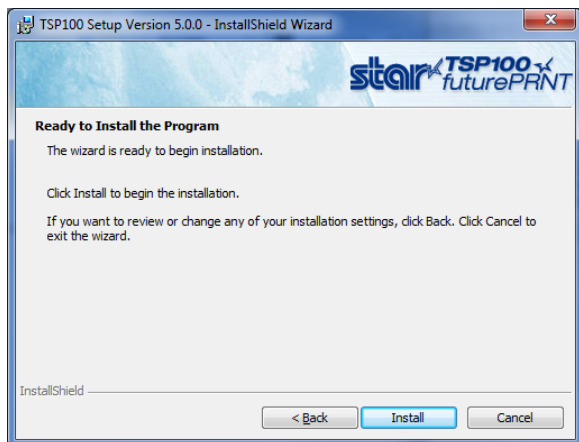
2. At the initial screen select **Next**.



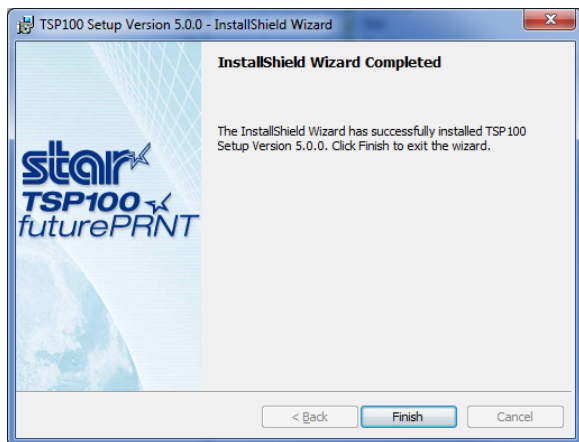
3. On the next screen set the User Name, Organization, and select **Next**.



4. When prompted for **Setup Type** select **Typical** then **Next**.



5. Select **Install**.



6. Select **Finish** to complete the installation.

If there is an issue installing the Printer Driver:

- Right-click the extracted driver file and select **Properties**.
- Select the Compatibility tab and place a check mark in **Run this in compatibility mode for** field.
- Use the dropdown box to select **Windows XP Service Pack 3**.
- Select **Run as Administrator**.
- Select **Apply**, then **OK**, then start the installation process.

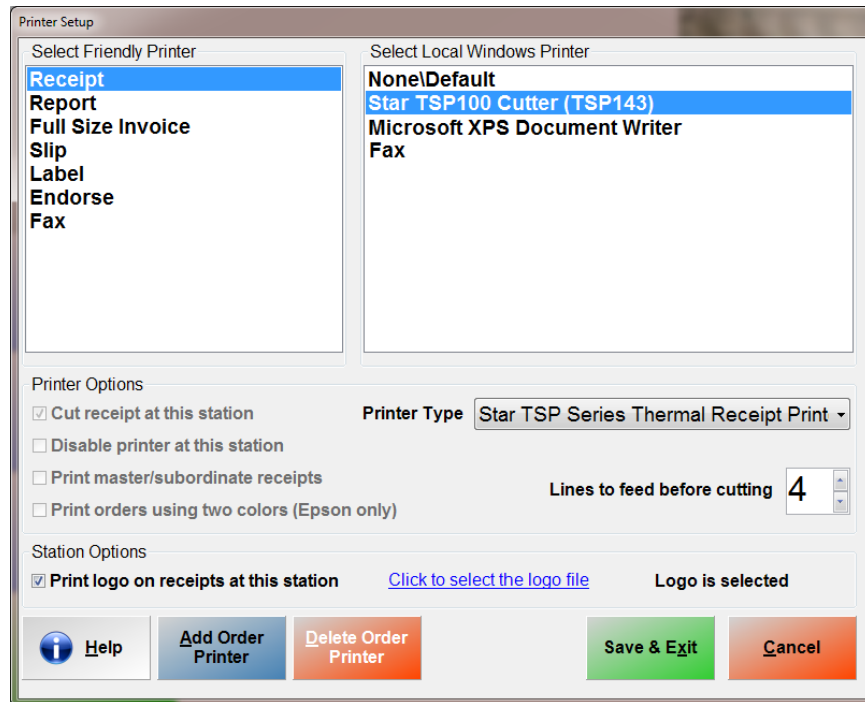
## Configuring Printer

1. Plug in the printer to standard power, then the appropriate port on your computer (USB/LPT, etc).
2. Power on the printer (power switch is on the left hand side of the printer).
3. Windows should now auto-detect your printer and finish installing the appropriate drivers.
4. Navigate to **Devices and Printers (Start > Devices and Printers)** and confirm you see the TSP series printer in this list.

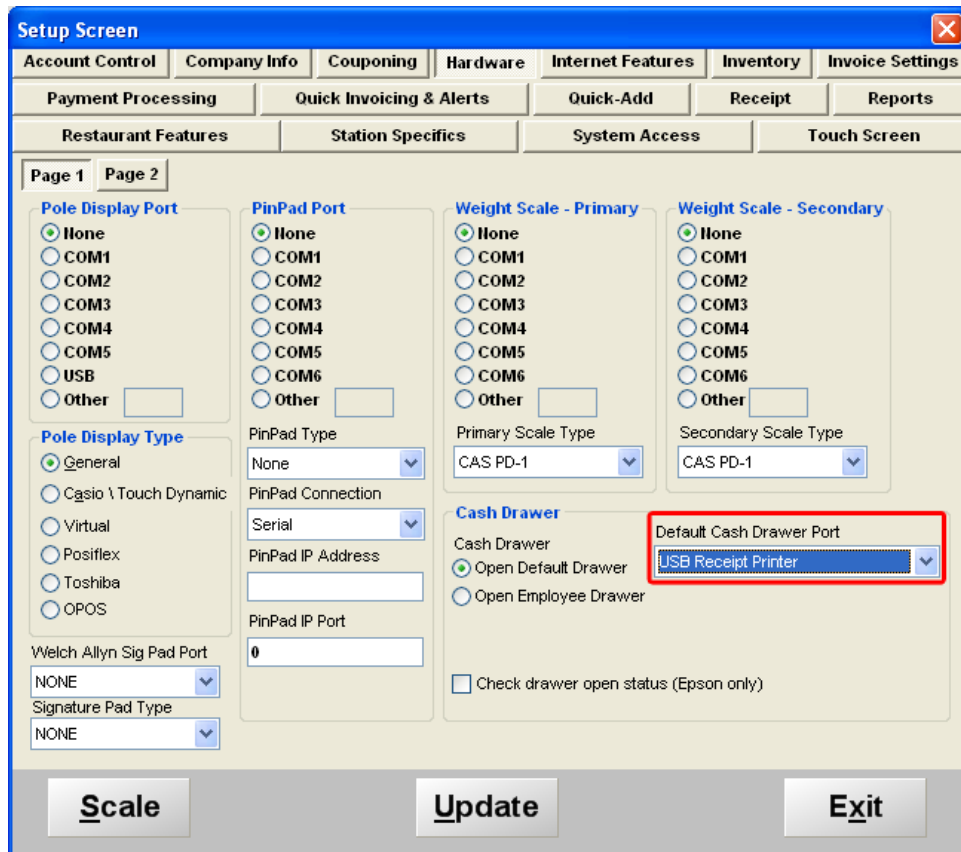


5. You can try a test print to confirm the printer is properly working. Right click the printer, select **Printer Properties**, and then select **Print Test Page**.

## Using Printer with CRE/RPE



1. Within CRE/RPE go to **Manager/Options > Setup > Friendly Printer Setup**.
2. Highlight **Receipt** from the options on the left (**Select Friendly Printer**).
3. Highlight the appropriate Star printer from the top right (**Select local Windows printer**).
4. Under **Printer Type** select Star TSP Thermal Receipt Printer.
5. Finally select **Cut Receipt at this Station** and then **Save & Exit** to commit changes.



1. Go to **Manager/Options > Setup > Setup Screen**.
2. Select the **Hardware** tab, then for **Default Cash Drawer Port**, select **USB Receipt Printer**.
3. Select **Update** to save your changes.

Run a test transaction through CRE/RPE to make sure the printer is printing receipts correctly

## Printing Barcodes on Receipts

**Manager**

**Options**

1. Select the **Manager** or **Options** button.
2. Enter the administrator password (default: admin) where applicable.
3. Select **Setup** then, **Setup Screen**.

The screenshot shows the 'Setup Screen' window with the following settings:

- Receipt Size:** Short Receipt (selected)
- Print Invoices:** Prompt (selected)
- Prof Logo:** None (selected)
- Print Bar Code On "On-Hold" Receipts:**
- Print Bar Code On "Complete" Receipts:**
- Print Modifiers on Receipt:** Print all, total only (selected)
- # of Copies:** 1
- # of Store Credit Receipts:** 1
- Buttons:** Scale, Update (highlighted), Exit

4. Select the **Receipt** tab.
5. Check **Print Bar Code On "On-Hold" Receipts**.
6. Check **Print Bar Code On "Complete" Receipts**.
7. Select **Update** to save your changes.

Congratulations! You have now successfully installed and configured your Star TSP series printer!