

Setting up Moneris Gift Card Processing



This document explains how to set up CRE/RPE to use Moneris Gift Card processing.

Be sure that you have your merchant information or else this will not work. You can receive your information directly from Moneris.

Note: To use Moneris you must be using version 12.0 or above.

Setting up CRE/RPE to use Moneris Gift Card processing

To begin using Moneris Gift Card processing:

1. Select **Manager** from the login screen.
2. Enter the administrator (default: admin) and select **OK**.



3. Select **Setup** and then **Setup Screen**.

The screenshot shows a software window titled "Setup Screen" with a close button in the top right corner. The window has a menu bar with the following items: Account Control, Company Info, Couponing, Hardware, Internet Features, Inventory, and Invoice Settings. Below the menu bar are several tabs: Payment Processing, Quick Invoicing & Alerts, Quick-Add, Receipt, and Reports. Underneath these are more tabs: Restaurant Features, Station Specifics, System Access, and Touch Screen. The "Payment Processing" tab is active, and within it, the "Processing" sub-tab is selected. On the left side of the "Processing" sub-tab, there is a list of options: Credit/Debit, Check, EBT, Gift Card (highlighted with a red box), and Loyalty. To the right of this list are several input fields, each with a red box around it: "Payment Processor" (a dropdown menu showing "Moneris"), "Primary URL" (a text box containing "www3.moneris.com"), "Username" (a text box containing "PCAmerica"), and "Password" (a masked text box with asterisks). At the bottom of the window, there are three buttons: "Scale", "Update", and "Exit".

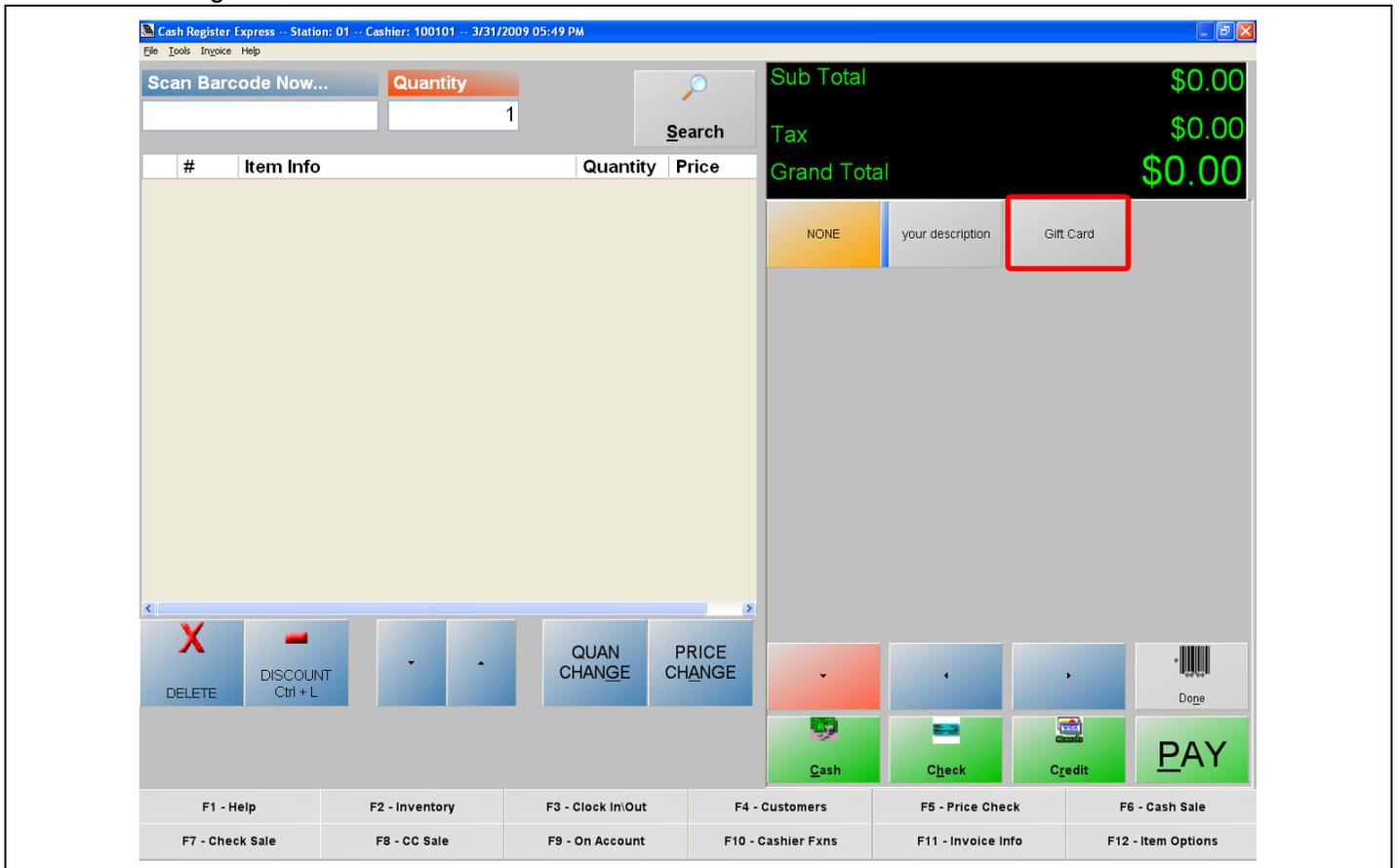
4. Select the **Payment Processing** tab.
5. Select **Gift Card**.
6. Select **Moneris** as the **Payment Processor**.
7. Provide the username given to you by Moneris.
8. Provide the password given to you by Moneris.

Update

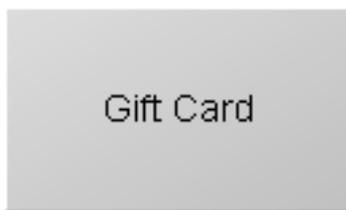
9. Select **Update**.

At this point we will try performing a test transaction to confirm that it is working.

Creating Gift Cards



1. At the invoice screen navigate to the **NONE** department (select **TS Lookup** and select the button on the left that says **NONE**). Here you will find an item named **Gift Card**.



2. Select the **Gift Card** Button.

Optionally you can either type in **gift_c** in the Scan Barcode Now field or hit Ctrl + g.



3. It will say **scan, swipe or type gift card ID** into the field below. If you have programmable Gift Cards that you can swipe then the magnetic swipe reader will read the number off the card and will show the number displayed as asterisks.

Enter gift card amount:

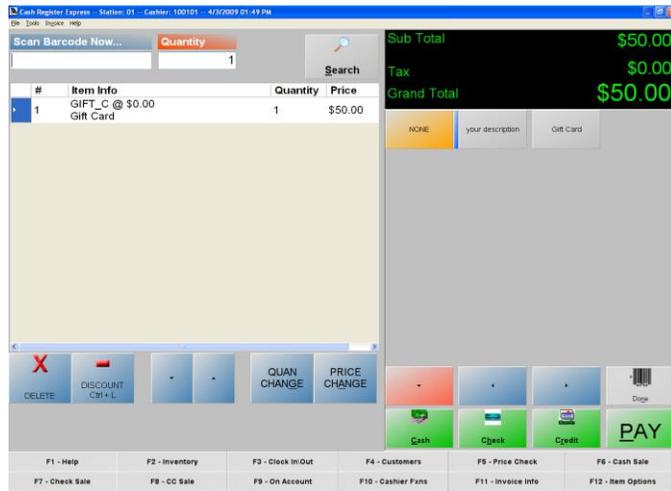
50.00

7	8	9
4	5	6
1	2	3
.	0	+/-

Clear
Cancel

OK

4. Once you enter the number or swipe your gift card then the window (pictured left) will appear.
5. On this screen, you will enter the amount you want to put on your gift card (e.g. \$50.00).
6. Select **OK**.

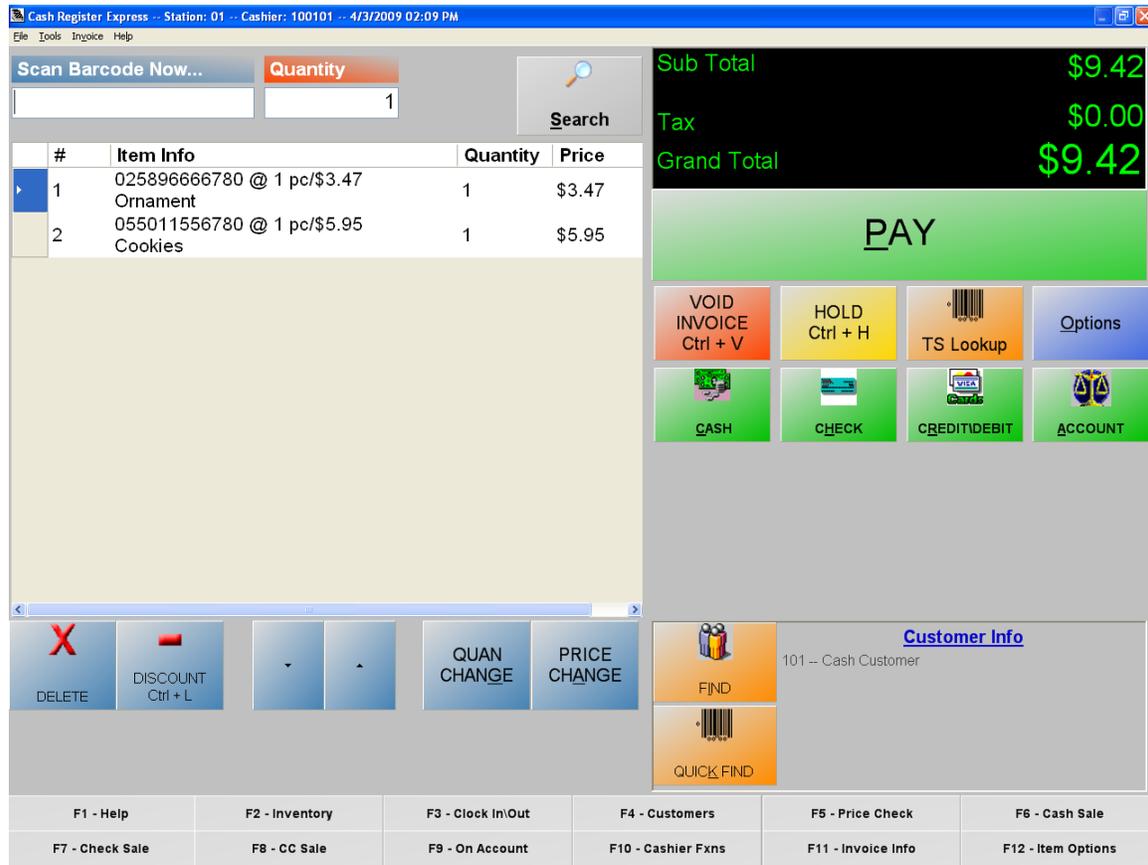


7. The gift card will be shown on the invoice.
8. To activate the Gift Card so that it may be used as a type of payment (tender) select **PAY** and choose a payment method.

Congratulations you have created a Gift Card in CRE!
Next you will learn to use the created Gift Card as a payment method.

Paying with Gift Cards

1. On the **invoice screen** of Cash Register Express, (using the Gift Card example from the previous step) ring up a few items on the invoice that do **not** exceed \$50.00. The Two items in this example are Ornament and Cookies with a grand total of \$9.42.



2. Select the **Pay** button and choose **Gift Card**.
3. The window will appear that says **scan, swipe or type gift card ID**. Enter the correct number of the gift card or swipe your gift card through your magnetic swipe reader.
4. Select **Ok** and it should print a receipt displaying the **Gift Card number** and the **amount remaining** on the gift card.

You have just successfully completed a transaction using a Gift Card

Next you will learn how to check the gift card balance.

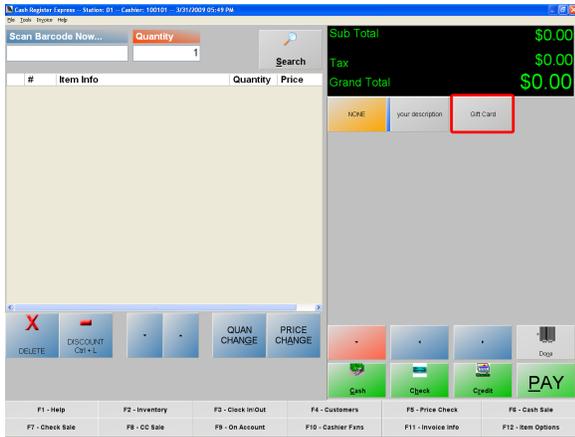
Checking the gift card balance

	<p>1. To check the balance of a gift card that has been already sold, you first have to go to your Options screen as pictured left.</p>
	<p>2. Then select Cashier (1) and then Check Gift Card Balance (J).</p>
	<p>3. The window will appear that says scan, swipe or type gift card ID.</p> <p>4. Enter the gift certificate number or swipe your gift card in the field displayed.</p>
	<p>5. A box similar to this should display your balance as well as print a receipt.</p>

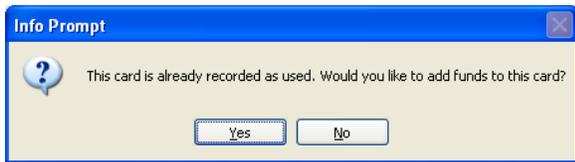
Next you will learn how to apply funds to an existing Gift Card.

Adding Funds to a Gift Card

Adding funds to a Gift Card is very similar to creating one.



1. At the invoice screen of CRE select the **Gift Card** button and swipe the already being used Gift Card number in the corresponding field.



2. The screen pictured left should display.
3. Select **Yes**.



4. Type in the amount that you would like to add to the gift card and select **OK**.



5. Select **PAY** and select a payment method.

You have successfully added funds to an existing gift card