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Pearl River, NY 10965

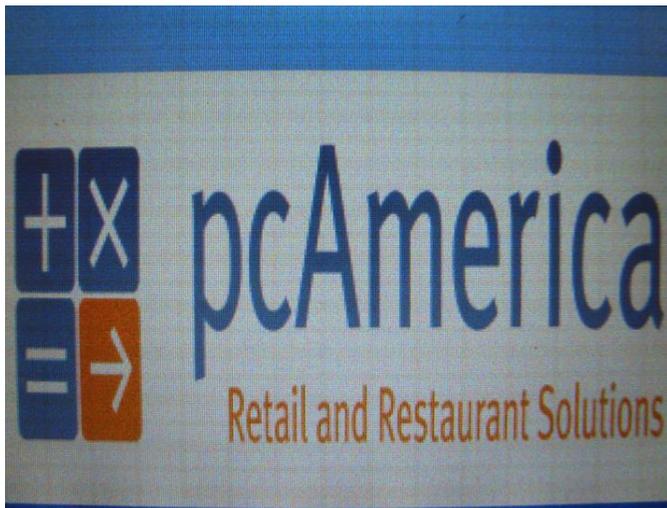
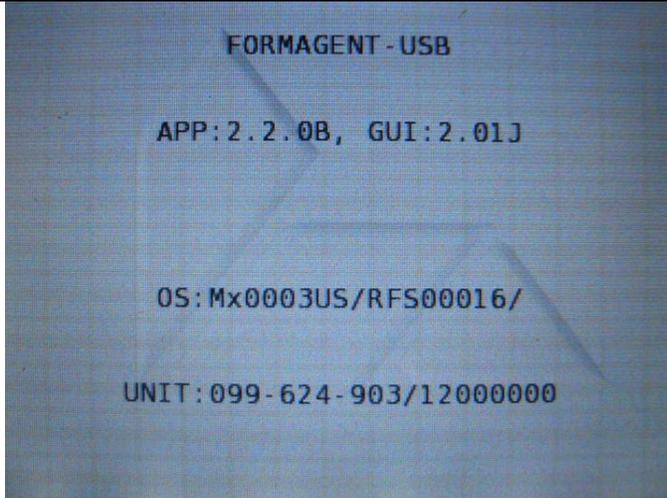
1-800-PC-AMERICA, 1-800-722-6374

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## Checking the MX850 for Correct Encryption Settings



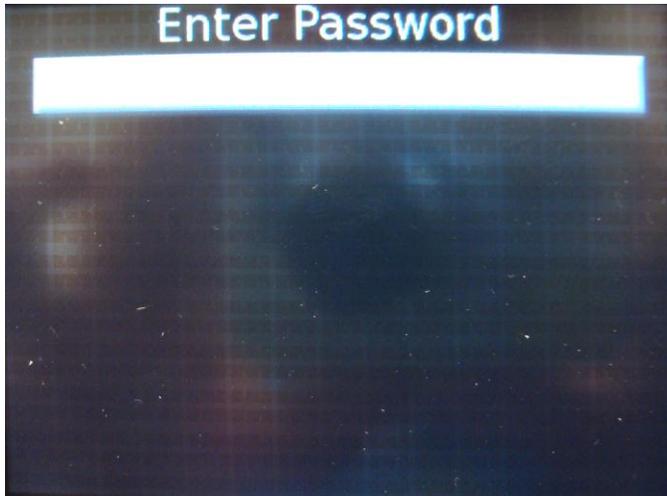
## Entering the Configuration menu



1. To check the correct configuration the device must be displaying either screen pictured left, where either the PCA CRE/RPE logos are rotating or on the top of the screen it says FORMAGENT.



2. Using a narrow tool such as a paperclip press the button in the hole to reset the device, it may take a minute or so.



3. After some time with the device configuring you should see a screen (pictured left) asking for a password.

Default password: **166831**

**Note:** If the above password does not work you can also try: **166832**

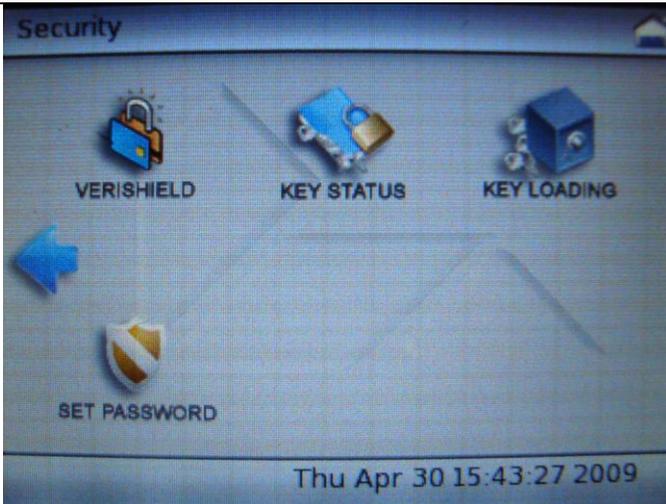


4. This will display the System Mode, which is where all the settings for the MX850 are checked.

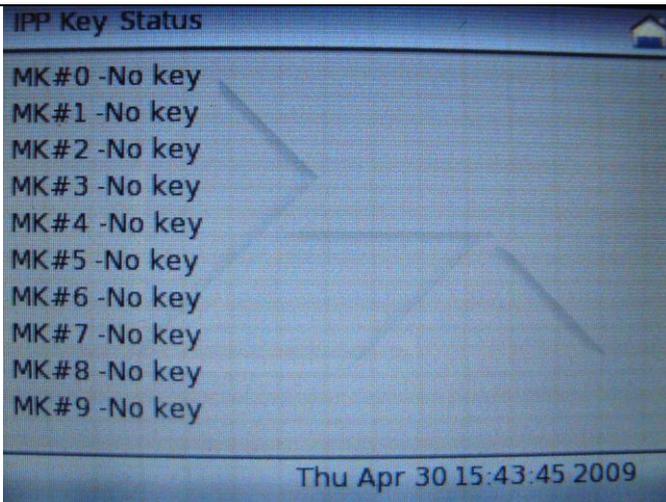
## Checking the Correct Encryption Settings



1. At the System Mode screen select **SECURITY**.

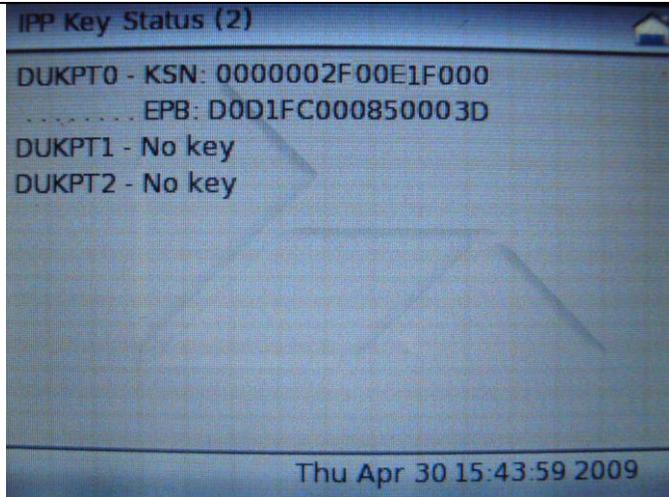


2. At the **Security** screen, select **KEY STATUS**.

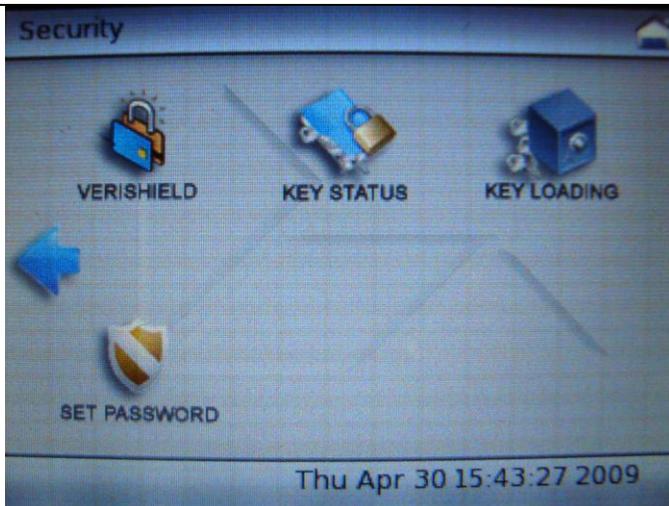


3. At the **IPP Key Status** screen, if you see all the MK#'s have No key if that is the case then touch the screen anywhere to progress to the next screen.

Note: ALL THE MK#'S MUST HAVE NO KEY SET FOR IT.



4. At the **IPP Key Status (2)** screen, you will want to make sure that there is information for one of the DUKPT keys if that is the case then the correct encryption has been loaded onto the device...
  - If not then the device must be sent to the credit card processor to have the correct encryption key loaded onto it.

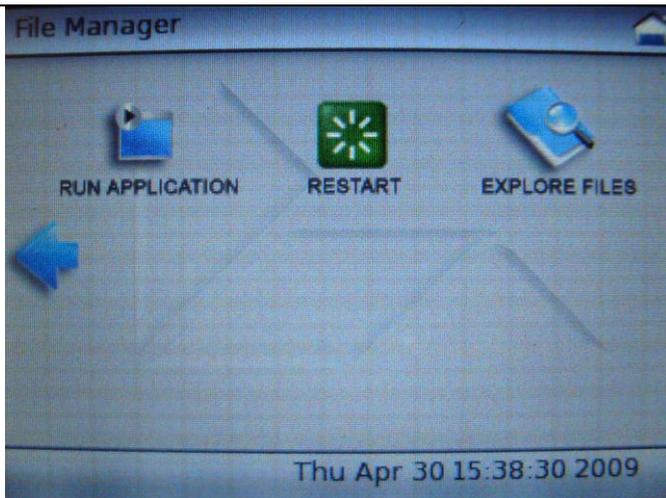


5. Touch the screen anywhere to go back to the **Security** screen.
6. Select the **Left Arrow** to go back to the **System Mode** screen.

## Getting ready to take transactions



1. At the **System Mode** screen select **FILE MANAGER**.



- If no changes have been made select **RUN APPLICATION**, which will get you back to the screen where the software can be started and transactions can be made.
- If changes have been made you can select **RESTART**, which will restart the device and will make it where the software can be started and transactions can be made.