pcAmerica
Retail and Restaurant Solutions

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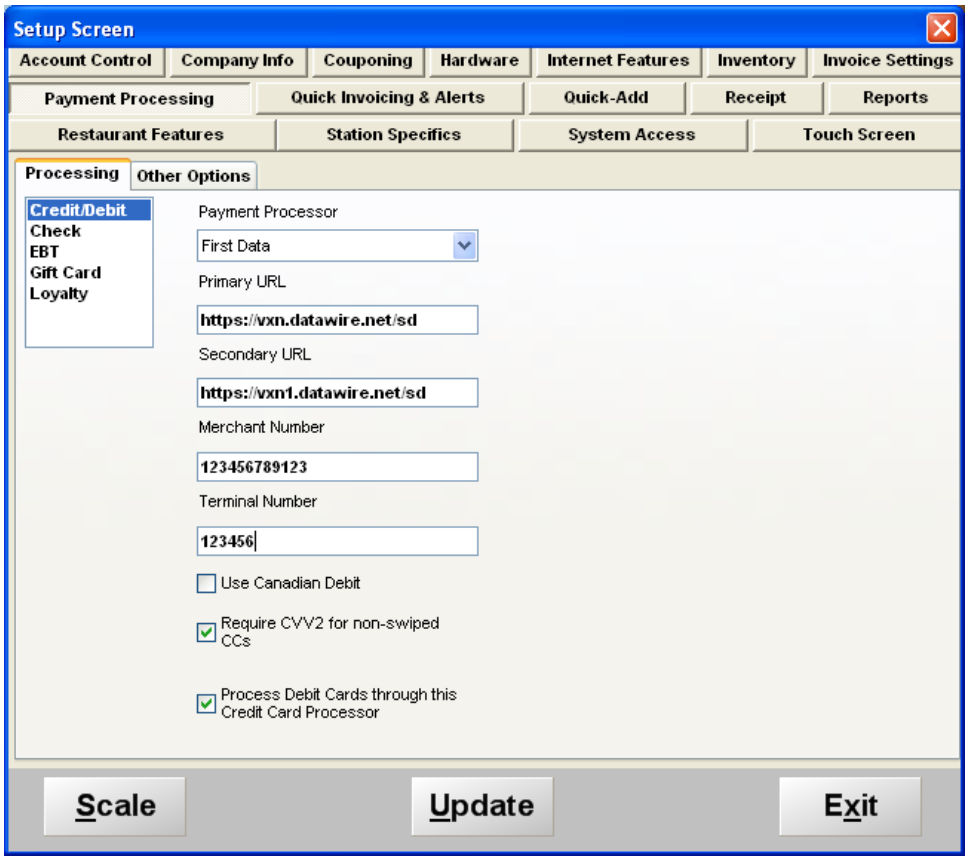
Pearl River, NY 10965
1-800-PC-AMERICA, 1-800-722-6374
(Voice) 845-920-0800 (Fax) 845-920-0880

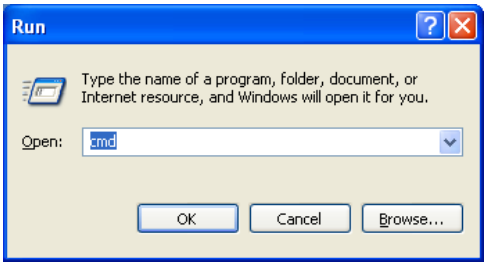
First data FDMS North / Datawire Integration using Cardnet



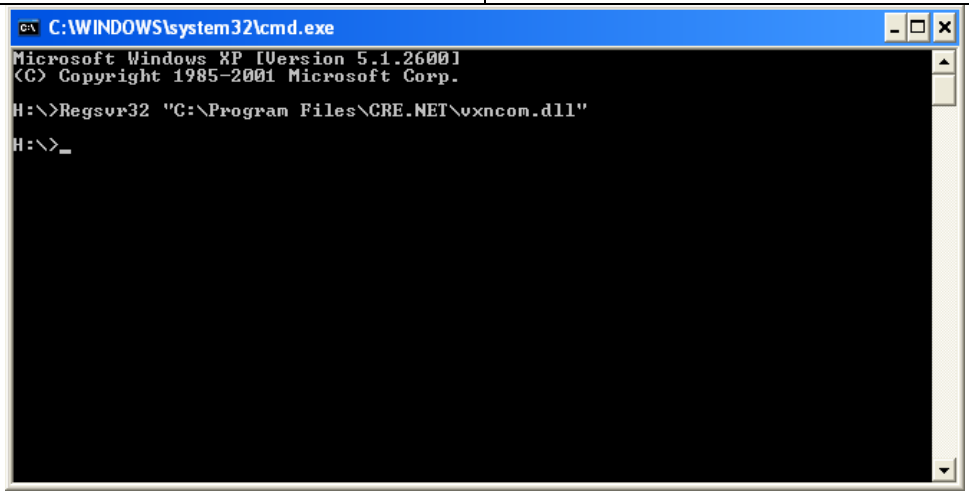
In order to use First Data a specific .dll file (vxncom.dll) must be registered and the software must be running CRE/RPE version **12.8033** or later.

Checking that the .dll file has been Registered

1. Select **Start**.

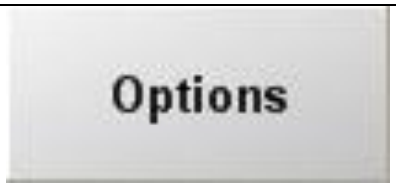


2. Select **Run** and type in **cmd**. This will open the command prompt.

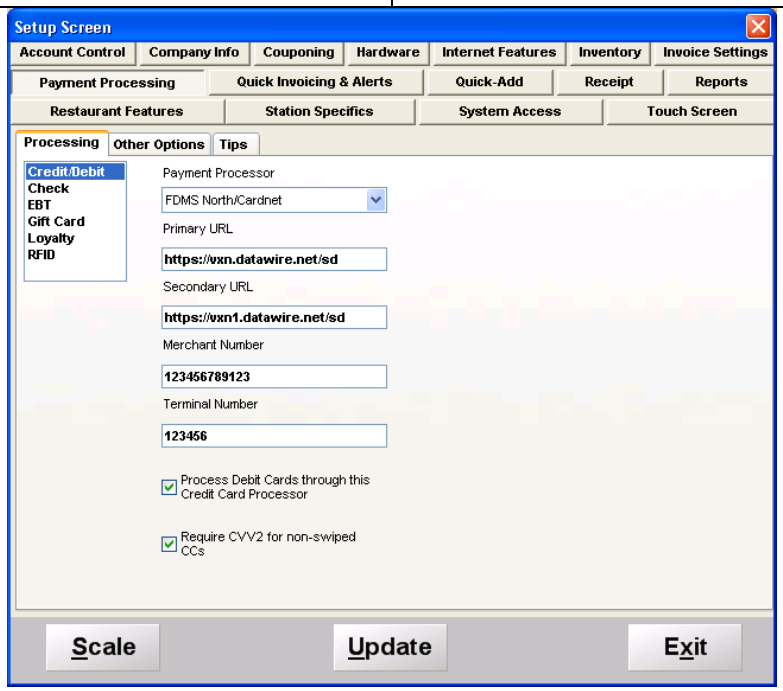


3. At the command prompt type in: **Regsvr32 "C:\Program Files\CRE.NET\vxncom.dll"** then hit **Enter**.
4. You will get a message that states that says that it successfully registered the vxncom.dll.

Changing settings in CRE/RPE

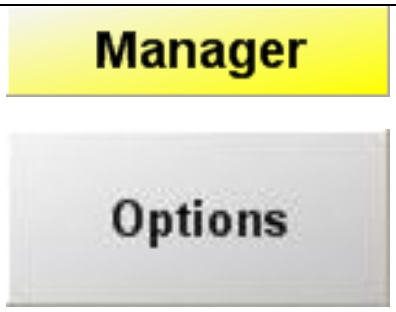


1. Select the **Manager** or **Options** button.
2. Enter the administrator password (default: admin) where applicable.
3. Select **Setup** then, **Setup Screen**.

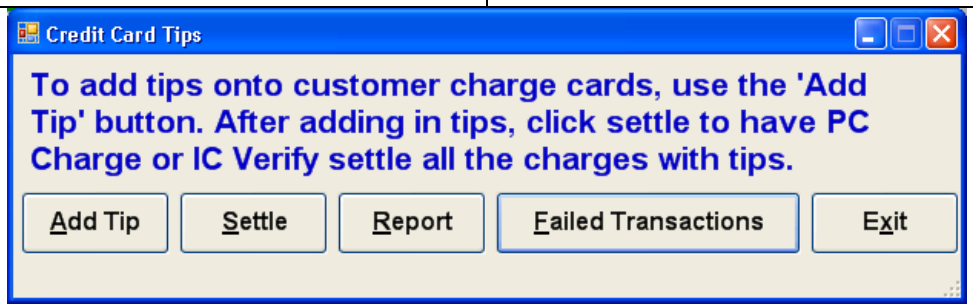


4. At the **Setup Screen** select **Payment Processing**.
5. With **Credit/Debit** selected select **First Data** as the **Payment Processor**.
6. For the **Primary URL** enter **https://vxn.datawire.net/sd**.
7. For the **Secondary URL** enter **https://vxn1.datawire.net/sd**.
8. Using your Setup Sheet (supplied by the merchant provider). Enter your **Merchant Number** and enter your **Terminal Number** which will have one for each station.
9. If applicable select **Use Canadian Debit**.
10. Select **Require CVV2 for non-swiped CC's** and if applicable **Process Debit Cards through this Credit Card Processor**.
11. Select **Update** to save your changes.

Credit Card Settlement Info

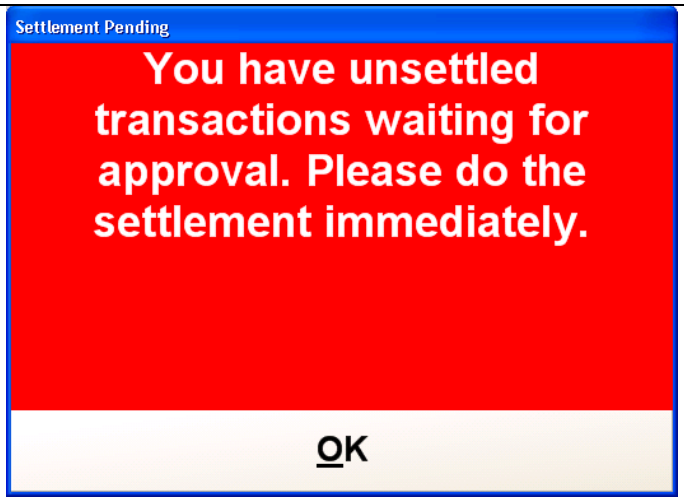


1. Select the **Manager** or **Options** button.
2. Enter the administrator password (default: admin) where applicable.
3. Select **Administrative** then, **Credit Card Settlement**.



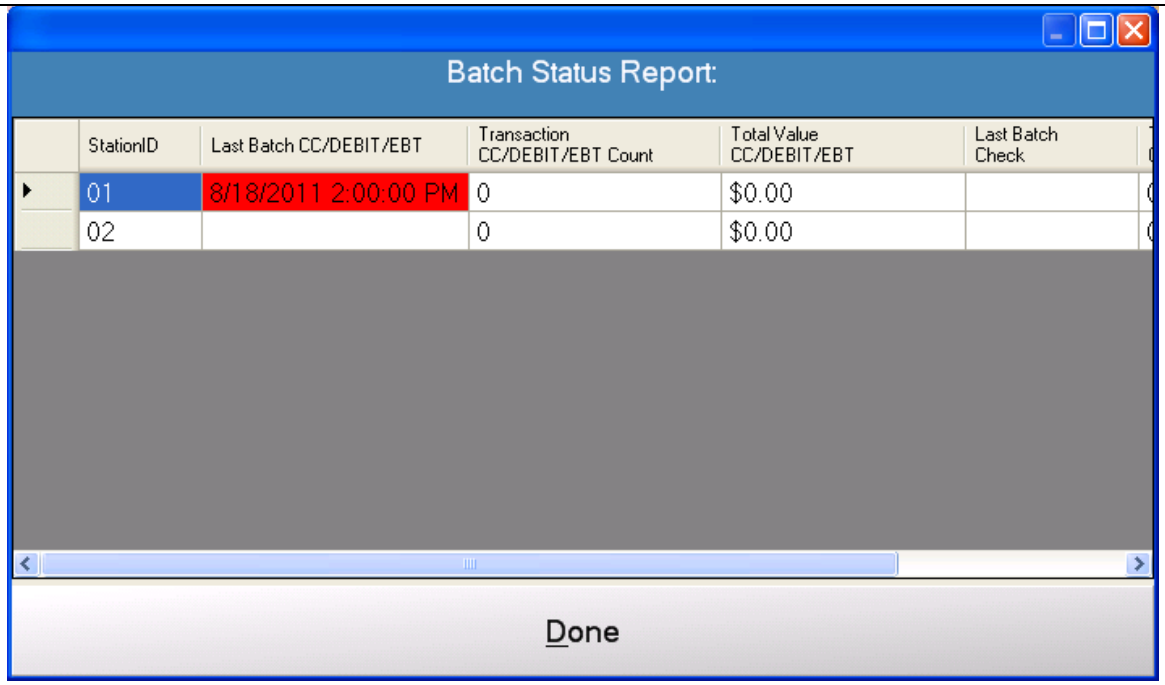
At this window we can do the following:

- **Add Tip** - Add a tip to an existing transaction. You will be prompted for the invoice number and then the tip amount for that transaction.
- **Settle** - This will batch your transactions.
- **Report** - This will display the Batch Status Report window.
- **Failed Transactions** - Will display all the transactions that failed to batch.
- **Exit** - Will exit from this screen.



When transactions have not been settled the screen (pictured left) will be displayed every 24 hours until the transactions are settled.

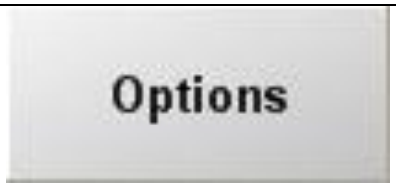
Batch Status Report Window



This window will display the following information:

- **StationID** - This will display all of the stationID's.
- **Last Batch CC/Debit/EBT** - This will display the date that the last CC/Debit/EBT batch occurred. If the date is displayed in RED then the last batch was ran more than 48 hours ago.
- **Transaction CC/Debit/EBT Count** - This will display the total number of CC/Debit/EBT Batch transactions.
- **Total Value CC/Debit/EBT** - This will display the total value of CC/Debit/EBT Batch transactions.
- **Last Batch Check** - This will display the date that the last Check batch occurred. If the date is displayed in RED then the last batch was ran more than 48 hours ago.
- **Transaction Check Count** - This will display the total number of Check Batch transactions.
- **Total Value Check** - This will display the total value of Check Batch transactions.
- **Done** - Will exit from this screen.

Other Options



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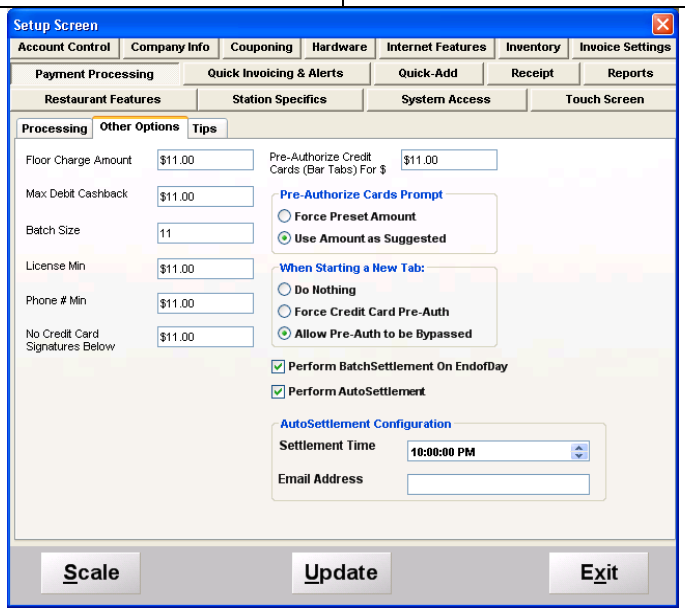
3. Select **Setup** then, **Setup Screen**.



4. At the **Setup Screen** select **Payment Processing**.
5. Select the **Other Options** tab.
6. Check **Perform Batchsettlement On EndofDay** this will settle all credit cards when the end of day is ran.
7. If **Perform AutoSettlement** is checked:

   A **Settlement Time** will be requested (Default 10:00:00 PM). This time should be set to a time after your business is closed.

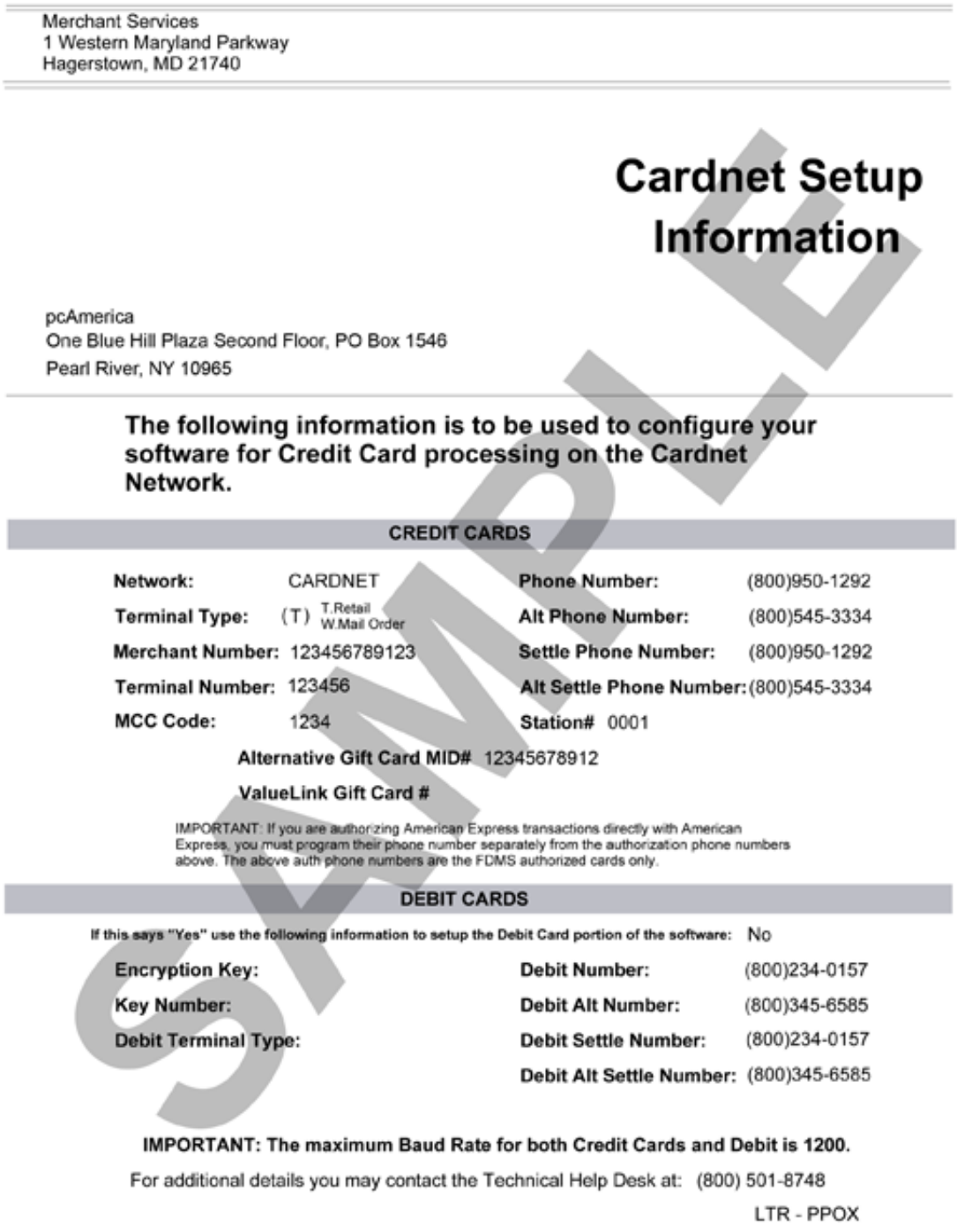
   An **Email Address** will also be requested which is optional and will send the settlement status to the address provided.

To use the email feature settings must be configured in the Internet Settings: Email tab.

Note: Any transactions waiting to have a tip applied to them will not be settled. These transactions require that a tip be manually applied to them. Optionally, a manual settlement can be done where you can add a zero tip to the transactions waiting for a tip.

8. Select **Update** to save your changes.

Sample Credit Card Setup Sheet (supplied by the merchant provider)



Merchant Services
1 Western Maryland Parkway
Hagerstown, MD 21740

Cardnet Setup Information

pcAmerica
One Blue Hill Plaza Second Floor, PO Box 1546
Pearl River, NY 10965

The following information is to be used to configure your software for Credit Card processing on the Cardnet Network.

CREDIT CARDS

Network:	CARDNET	**Phone Number:**	(800)950-1292
Terminal Type:	(T) T.Retail W.Mail Order	**Alt Phone Number:**	(800)545-3334
Merchant Number:	123456789123	**Settle Phone Number:**	(800)950-1292
Terminal Number:	123456	**Alt Settle Phone Number:**	(800)545-3334
MCC Code:	1234	**Station#**	0001

Alternative Gift Card MID# 12345678912

ValueLink Gift Card #

IMPORTANT: If you are authorizing American Express transactions directly with American Express, you must program their phone number separately from the authorization phone numbers above. The above auth phone numbers are the FDMS authorized cards only.

DEBIT CARDS

If this says "Yes" use the following information to setup the Debit Card portion of the software: No

Encryption Key:		**Debit Number:**	(800)234-0157
Key Number:		**Debit Alt Number:**	(800)345-6585
Debit Terminal Type:		**Debit Settle Number:**	(800)234-0157
		Debit Alt Settle Number:	(800)345-6585

IMPORTANT: The maximum Baud Rate for both Credit Cards and Debit is 1200.

For additional details you may contact the Technical Help Desk at: (800) 501-8748

LTR - PPOX

SAMPLE