

One Blue Hill Plaza, 16th Floor, PO Box 1546
 Pearl River, NY 10965
 1-800-PC-AMERICA, 1-800-722-6374
 (Voice) 845-920-0800 (Fax) 845-920-0880

DriveThru

Manager	Help	Exit
Table #	Server ID	Time
N/A	100101	10:36:41 AM
Description	Qty	Price
BURGER	1	\$1.99
ADD CHEESE	1	\$0.29
MEDIUM FRIES	1	\$1.00
Tax		\$0.00
Grand Total		\$3.28

This document will enable you to configure and use Drive Thru, a feature designed for restaurants which allow customers to place and receive their orders from within their cars.

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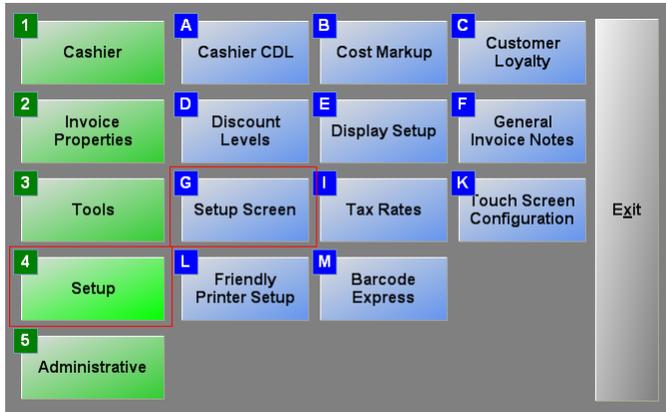
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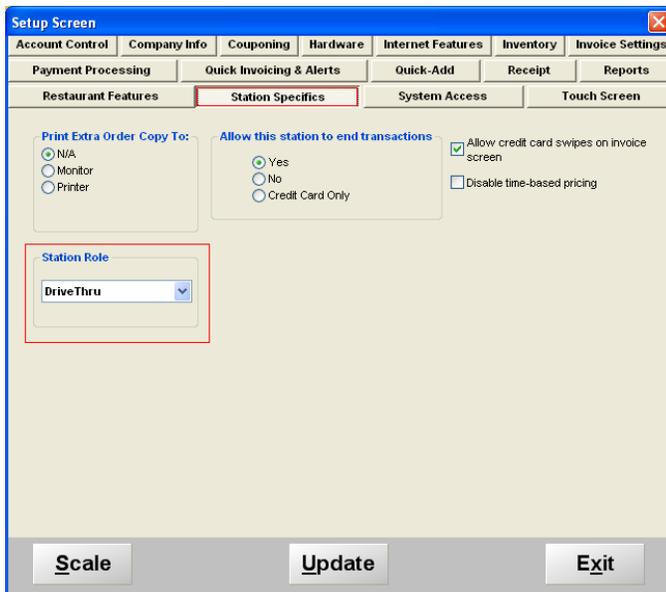
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Enabling and configuring Drive Thru Mode - Single Station

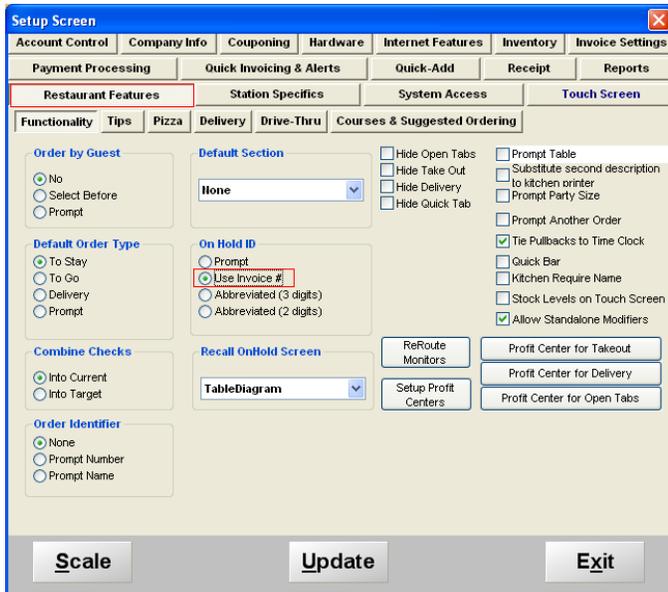
Launch RPE, select **Manager**, provide the requested credentials, and then follow these steps.



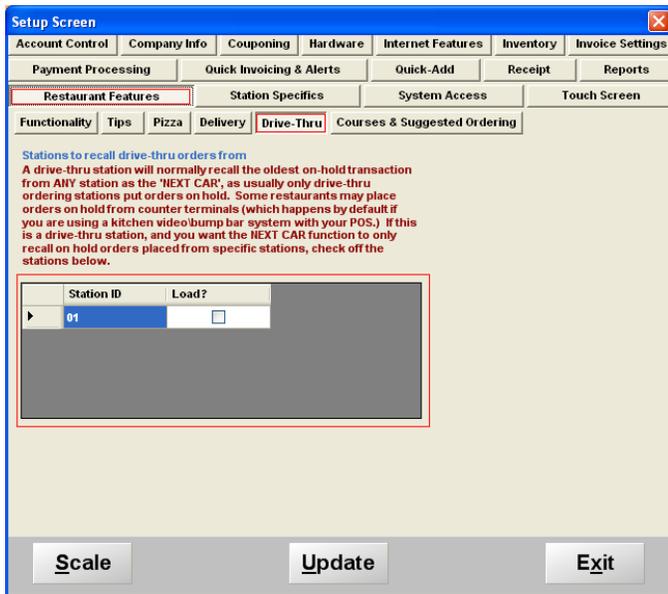
1. Select **Setup** and then **Setup Screen**.



2. Select the **Station Specifics** tab.
3. Set **Station Role** to **DriveThru**.



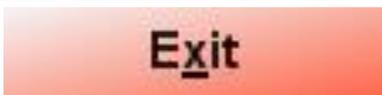
If you do not want to be prompted for an on-hold ID every time a new car drives up, select the **Restaurant Features** tab and set **On Hold ID** to **Use Invoice #**.



If you want to limit the pool of invoices that can be recalled by the current station, select the **Drive-Thru** tab of the **Restaurant Features** tab. On this screen, you will be able to check or uncheck stations whose on-hold invoices can be recalled by the current station.



4. Select **Update**.



5. Select **Exit** (DriveThru will not begin working until this occurs).

Using Drive Thru - Single Station

Log into RPE and follow these steps.



1. When an order is being placed from a car, select the items from the touch screen as you normally would.



2. Select **SEND**.

3. Repeats steps 1 and 2 as more cars place their orders.



When a car approaches the window to pay, you can recall the oldest invoice processed from the queue by selecting **NEXT CAR**.



When a car approaches the window to pay, you can recall the newest invoice processed from the queue by selecting **RECALL**.



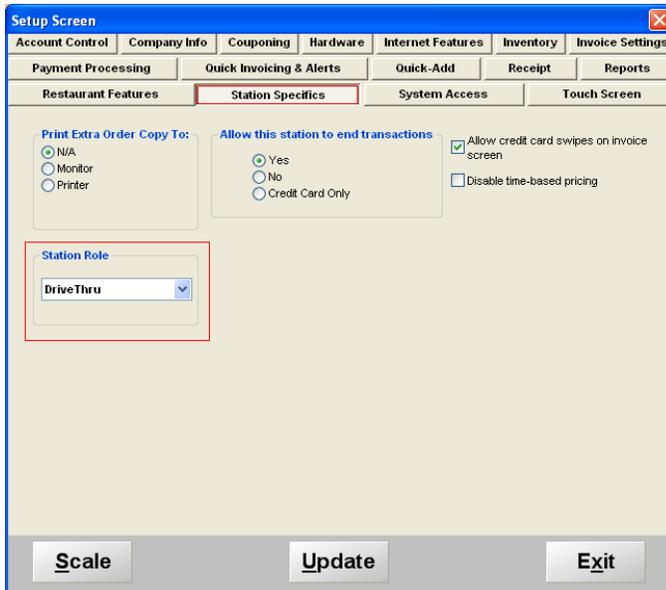
4. Select **PAY** and follow the prompts as you normally would.

Enabling and Configuring DriveThru Mode - Multiple Station

Launch RPE, select **Manager**, provide the requested credentials, and then follow these steps.



1. Select **Setup** and then **Setup Screen**.



2. Select the **Station Specifics** tab.
3. Set **Station Role** to **DriveThru** on every station that you want to use as drive thru stations.

In our example we will be setting station 01 and station 03 as drive thru stations.

Setup Screen

Account Control Company Info Couponing Hardware Internet Features Inventory Invoice Settings

Payment Processing Quick Invoicing & Alerts Quick-Add Receipt Reports

Restaurant Features Station Specifics System Access Touch Screen

Functionality Tips Pizza Delivery Drive-Thru Courses & Suggested Ordering

Order by Guest

No
 Select Before
 Prompt

Default Section

None

On Hold ID

Use Invoice #
 Abbreviated (3 digits)
 Abbreviated (2 digits)

Combine Checks

Into Current
 Into Target

Order Identifier

None
 Prompt Number
 Prompt Name

Hide Open Tabs
Hide Take Out
Hide Delivery
Hide Quick Tab

Prompt Table
Substitute second description to kitchen printer
Prompt Party Size
Prompt Another Order

Tie Pullbacks to Time Clock
Quick Bar
Kitchen Require Name
Stock Levels on Touch Screen
Allow Standalone Modifiers

ReRoute Monitors
Setup Profit Centers

Profit Center for Takeout
Profit Center for Delivery
Profit Center for Open Tabs

Scale Update Exit

If you do not want to be prompted for an on-hold ID every time a new car drives up, select the **Restaurant Features** tab and set **On Hold ID** to **Use Invoice #**.

Setup Screen

Account Control Company Info Couponing Hardware Internet Features Inventory Invoice Settings

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Functionality Tips Pizza Delivery Drive-Thru Courses & Suggested Ordering

Stations to recall drive-thru orders from

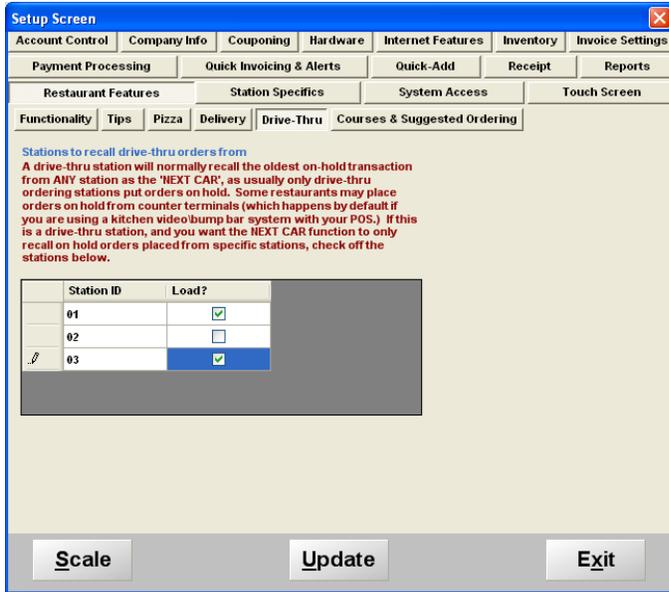
A drive-thru station will normally recall the oldest on-hold transaction from ANY station as the 'NEXT CAR', as usually only drive-thru ordering stations put orders on hold. Some restaurants may place orders on hold from counter terminals (which happens by default if you are using a kitchen video/bump bar system with your POS.) If this is a drive-thru station, and you want the NEXT CAR function to only recall on hold orders placed from specific stations, check off the stations below.

Station ID	Load?
01	<input checked="" type="checkbox"/>
02	<input type="checkbox"/>
03	<input type="checkbox"/>

Scale Update Exit

If you want to limit the pool of invoices that can be recalled by the current station, select the **Drive-Thru** tab of the **Restaurant Features** tab. On this screen, you will be able to check or uncheck stations whose on-hold invoices can be recalled by the current station.

In our example station 01 is going to be the Ordering station and it should only recall its own transactions.



As station 03 will be the pay station it should recall its own as well as station 01 transactions



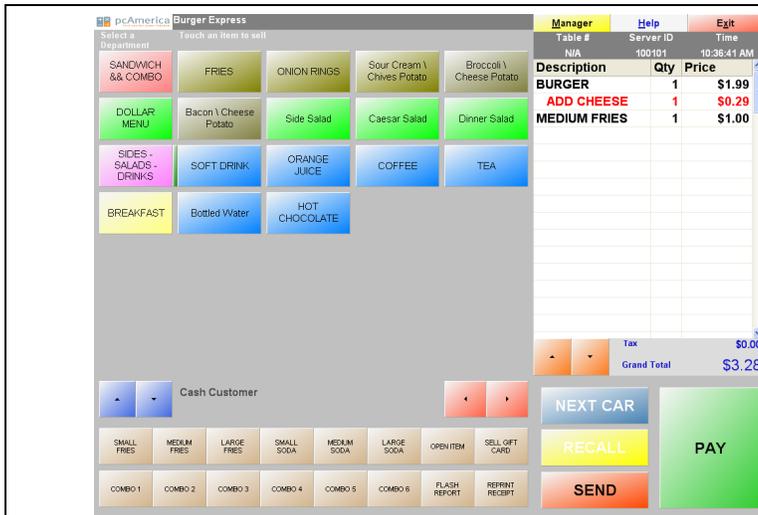
4. Select **Update**.



5. Select **Exit** (Drive Thru will not begin working until this occurs).

Using Drive Thru - Multiple Station

Log into RPE and follow these steps.



1. When an order is being placed from a car, select the items from the touch screen as you normally would.

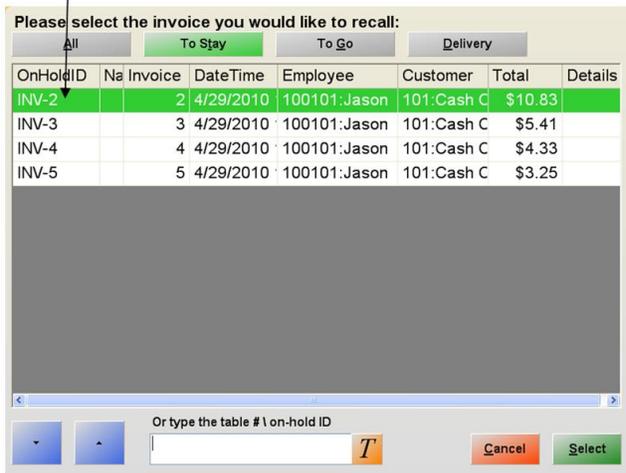


2. Select **SEND**.

Station 1 (Order Drive Thru)



Station 3 (Pay Drive Thru)



Station 01 adds to the on-Hold list when you hit send.

3. Repeats steps 1 and 2 as more cars place their orders.

Station 1 (Order Drive Thru)

Station 3 (Pay Drive Thru)

Please select the invoice you would like to recall:

OnHoldID	Na Invoice	DateTime	Employee	Customer	Total	Details
INV-2	2	4/29/2010	100101:Jason	101:Cash C	\$10.83	
INV-3	3	4/29/2010	100101:Jason	101:Cash C	\$5.41	
INV-4	4	4/29/2010	100101:Jason	101:Cash C	\$4.33	
INV-5	5	4/29/2010	100101:Jason	101:Cash C	\$3.25	

Or type the table # 1 on-hold ID

Cancel Select

Station 03 is configured to load all of the on-hold invoices from station 01. The on-hold list will look the same.

NEXT CAR

When a car approaches the window to pay, you can recall the oldest invoice from the queue by selecting **NEXT CAR**. Shown above **Red Arrow**.

RECALL

When a car approaches the window to pay, you can recall the oldest invoice from the queue by selecting **NEXT CAR**. Shown above **Black Arrow**.

PAY

4. Select **PAY** and follow the prompts as you normally would.